HiTi X610 User Manual



HiTi Digital, Inc.

www.hiti.com

63.D26O1.001

Introduction

Thank you for purchasing HiTi products. This document explains how to setup and operate this printer. Please read this manual in detail before use. In addition, please MUST read " Safety Precautions" to correctly operate the printer.

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Safety Precautions

- Never attempt to disassemble or modify the printer. Doing so may lead to electric shock or malfunctions.
- Do not allow liquids near the printer, which may lead to electric shock or fire.
- Do not use the printer if the printer body is damaged.
- Do not plug the printer into an extension cord used by multiple appliances.
- Do not put the printer on an unstable cart, stand, or table.
- Make sure the printer is operated under the type of power indicated on the marking label. If you are not sure of the power type, please contact or consult the dealer for detail.
- Never spill liquid on this equipment.
- Must use power cord provided by HiTi.
- Do not block air vents designed to protect the printer from overheating.
- Do not disable the safety grounding type plug. Use the power cord only in combination with an earth ground outlet.
- The socket-outlet shall be near the equipment and shall be easily accessible.
- The equipment shall be used at maximum 35°C ambient temperature.

Trademarks

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Regulatory Compliance Statements

Do not make changes or modifications to the equipment unless specified in the instruction. This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a commercial environment.

This equipment generates, uses, and can radiate frequency energy and , if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his or her own expenses.

Be aware that changes or modifications not expressly approved by the party responsible for compliance could void your authority to operate this equipment.

The equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. The antenna used for this transmitter must be installed to provide a separation distance of at least 20cm from all persons and must not be co-located or operating in conjunction with any other antenna transmitters.

WEEE Mark



If you want to dispose this equipment, DO NOT mix with general household waste. There is a separate collection system for used electronics products in accordance with legislation under the WEEE Directive (Directive 2002/96/EC) and is effective only within European Union.

FCC Statement:

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Changes or modifications not expressly approved by the party responsible for compliance could void the user’ s authority to operate the equipment.

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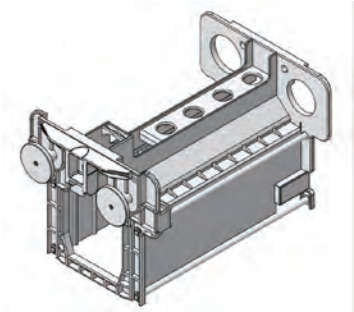
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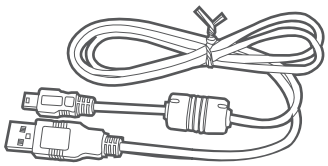
Marketing Specifications 27

Checking the Package Contents

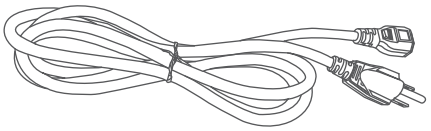
Please check the package contents before use to see if anything is missing. If missing parts, please contact your local dealer or HiTi service center nearest to you.



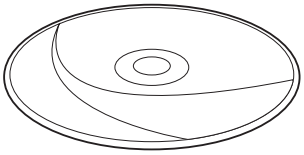
Ribbon Cartridge x 4



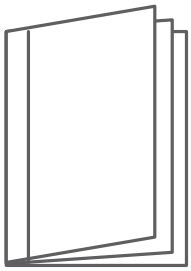
USB Cable x 1



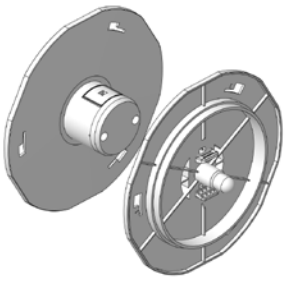
Power Cord x 1



Software CD x 1



User Manual x 1



Paper Flange (pair)

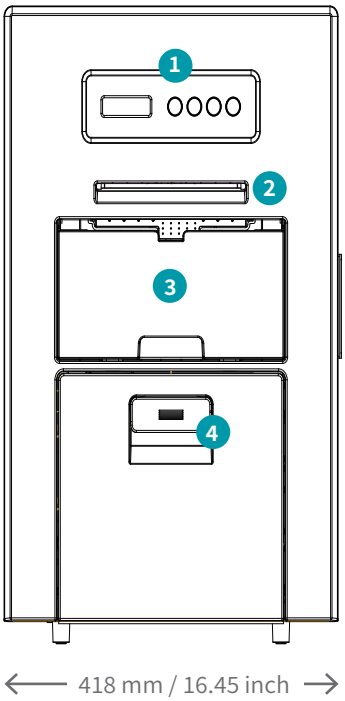
⚠ Consumables are EXCLUDED.

Getting the Latest Update

HiTi Digital, Inc. website provides the latest printer driver, firmware, PC-based software application, user guide, and so on for users to download. To get the most updated HiTi products, please periodically visit our website at www.hiti.com.

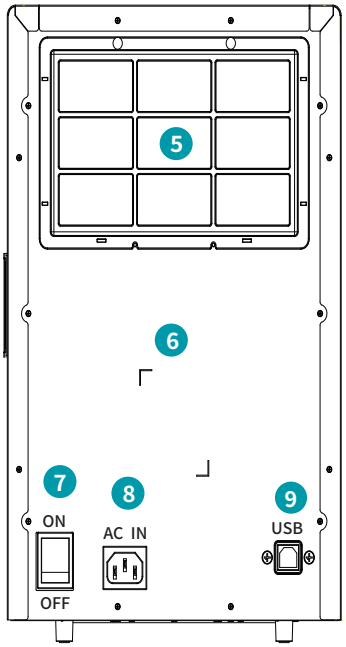
Any questions regarding HiTi products, your call or email is welcome.

Introduction of X610



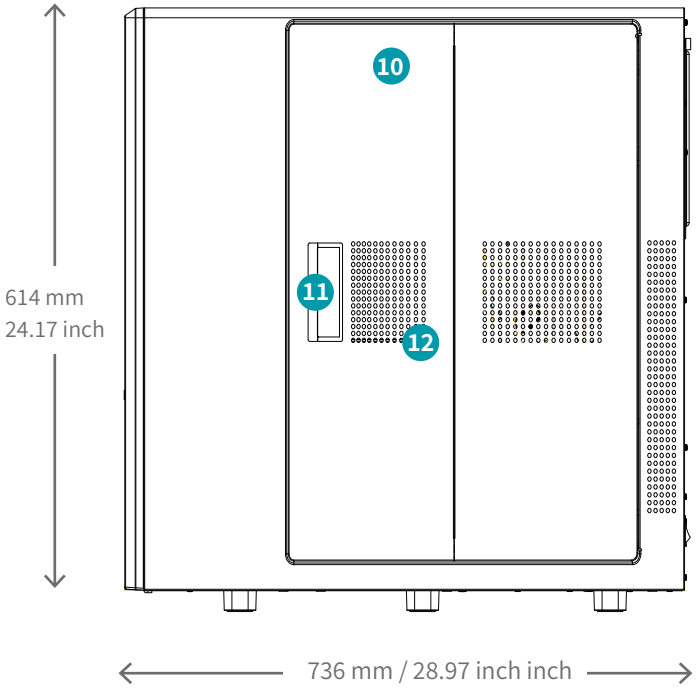
Front View

1. Control Panel (with 4 buttons)
2. Paper Exit
3. Scrap Box
4. Paper Drawer



Rear View

5. Air Vent Filter (Detachable)
6. Spec Label (Rating Label)
7. Power Switch
8. Power Slot
9. USB Type B Slot



Right Side View

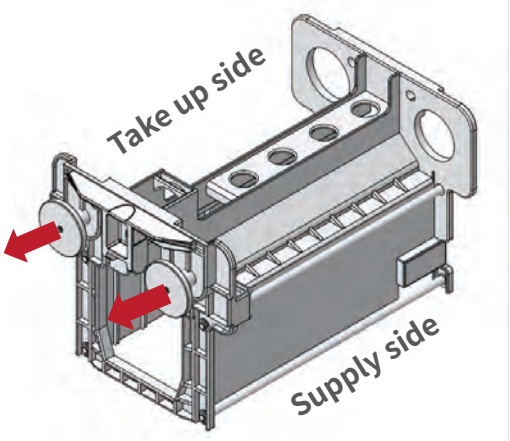
10. Ribbon Door
11. Door Lever
12. Vents

Getting X610 Ready To Print

To get X610 ready to print, install the ribbon and photo paper in advance. Please see below for media installation in the printer.

• Installation of Ribbon

What you need: Ribbon cartridge & mono color ribbon



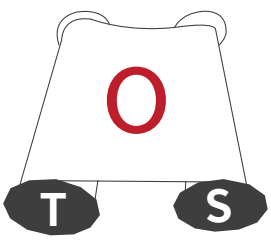
Pull out the handle and lock the handle through the holder before installation

⚠ The ribbon cassettes are placed inside the printer.

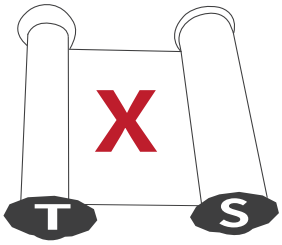
⚠ 4 ribbon cartridges are interchangable.



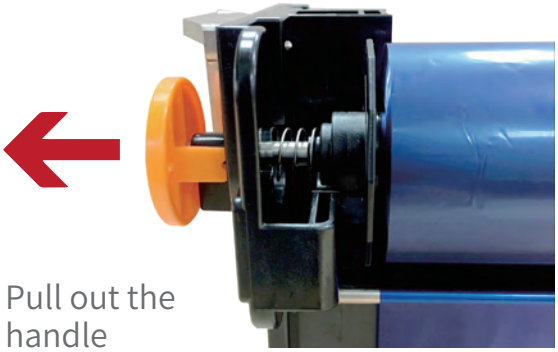
Mono Color Ribbon



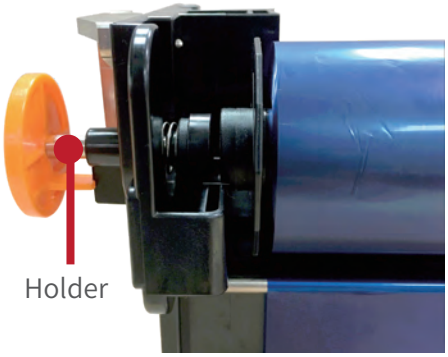
S: Supply side
T: Take up side



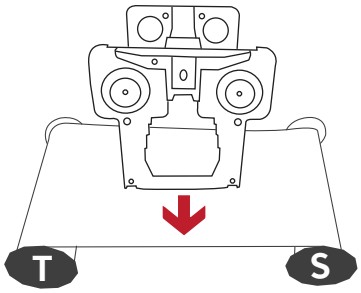
S: Supply side
T: Take up side



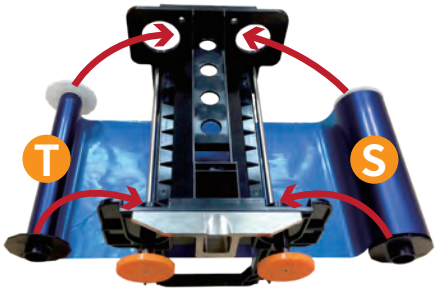
Pull out the handle



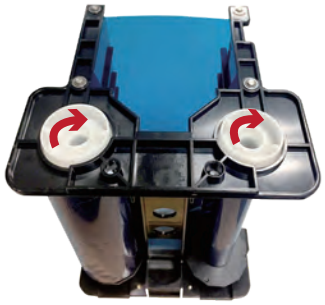
Use the holder to lock the handle to facilitate the ribbon installation.



Take out ribbon, check the ribbon's take up side and supply side. Place the ribbon cartridge onto ribbon as the arrow indicated to install the ribbon.

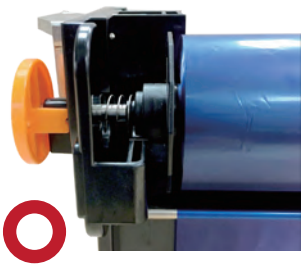


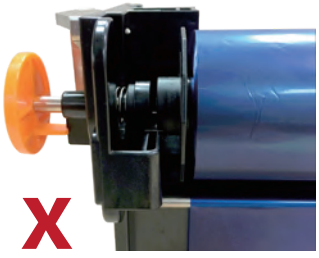
Install the ribbon onto cartridge.

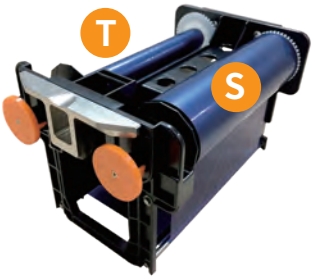


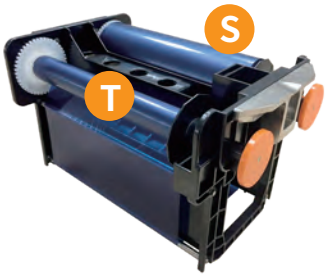
Press down on arrow indicated part, and scroll the ribbon as the arrow indicated, till the ribbon is as tight as possible on the cartridge.

Assure the holder is truly fit with the ribbon flange after installing.
Scroll the ribbon as tight as possible after installing to the cartridge.







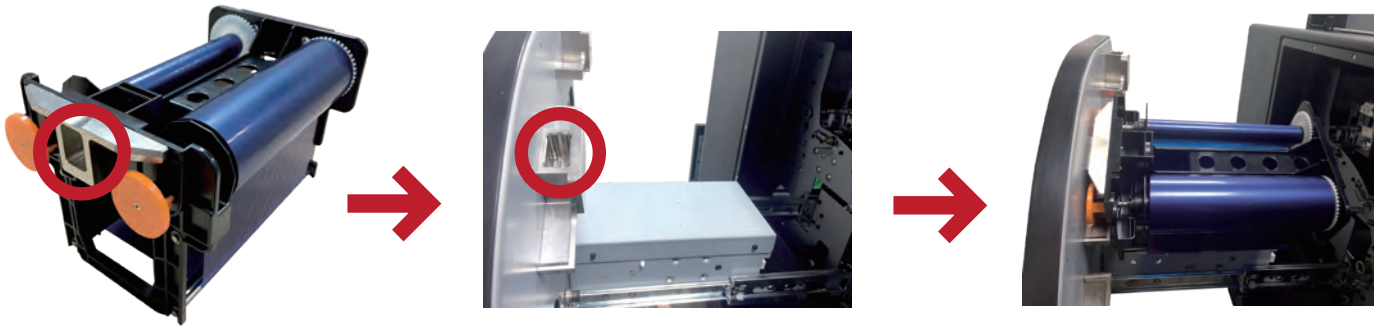


⚠ The 4 ribbon cartridges are the same, which are used for mono Y, mono M, mono C, and mono O ribbon installation.

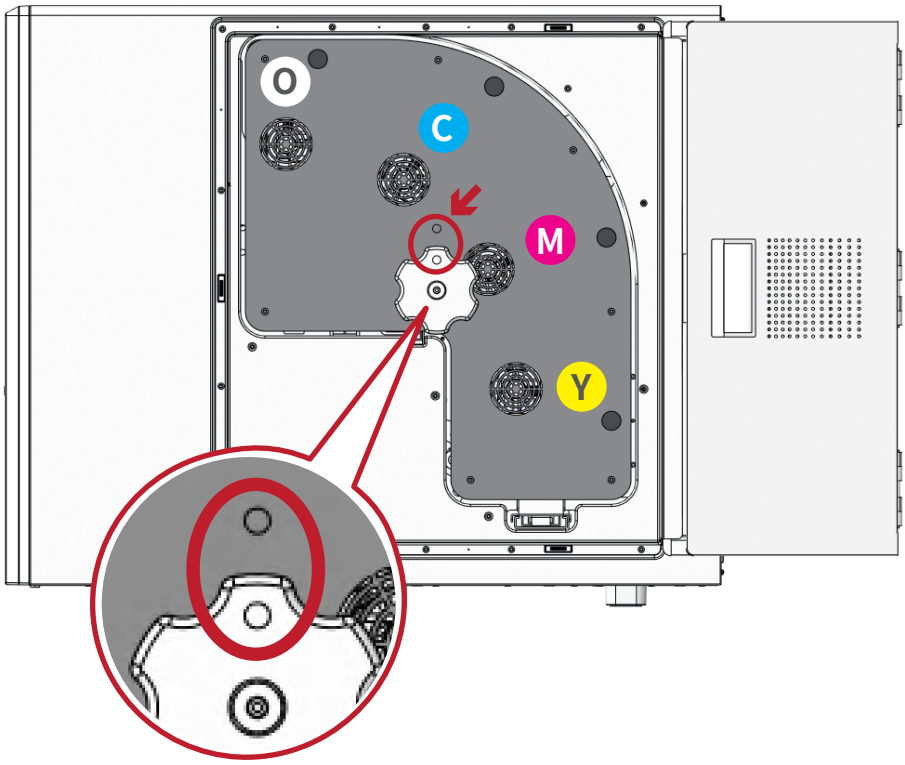
Scan QR code for X610 installation video guide.

Placing the cartridge into the printer

Please slide the circled parts in place, and place each Y/M/C/O cartridge in corresponding slots.



⚠ Misplacing of ribbon will lead to a jam.



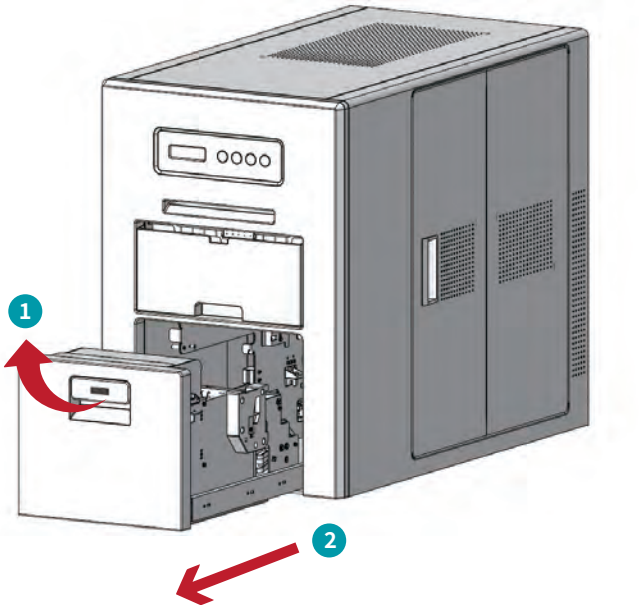
When placing Y/M/C/O cartridge to the printer, make sure each of them meets the correct position. When you are done, close ribbon cassette door.

After placing the ribbons, please push the ribbon slots back into the printer tightly, then scroll the knob tight until the indicator point on the knob match the indicator point on the printer. This should trigger the printer initialization and the LCD will show printer ready. If failed to scroll the knob correctly, error message will appear.

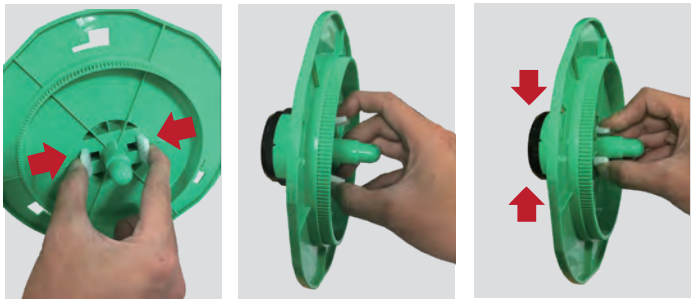
⚠ Misplacing of ribbon will lead to a jam.

Installation of Photo Paper

What you need: Flange & Photo Paper

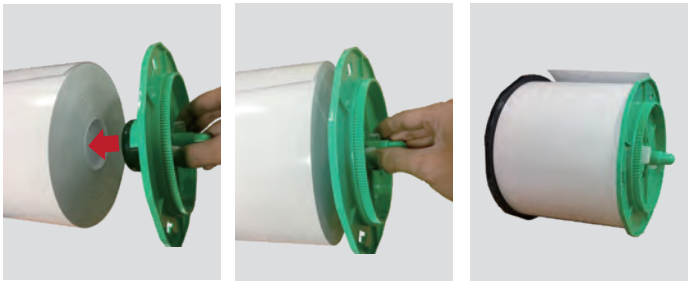


Use the lever to pull out the paper drawer.



Press the plastic spring to get friction plate back into the cylinder.

⚠ The photo paper is a coreless design.



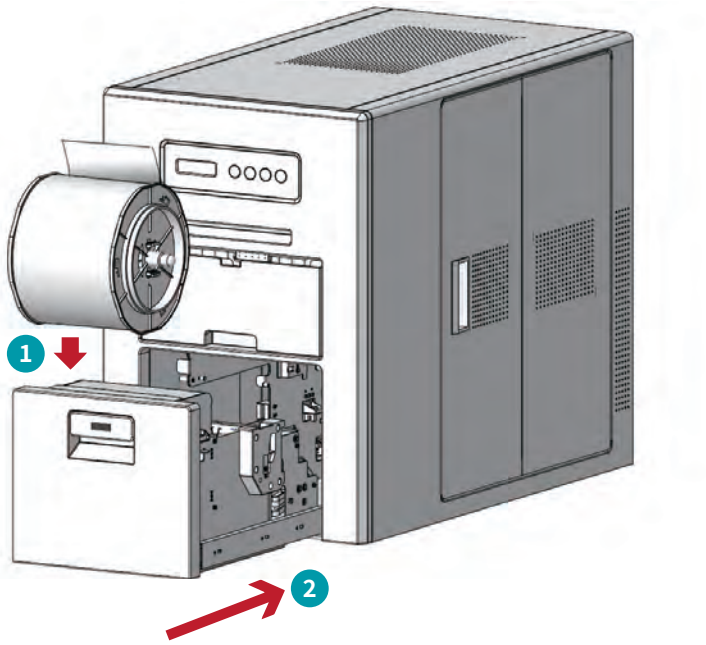
Assemble the flange to photo paper

⚠ The photo paper is a coreless design, if you found that the centre hole of the paper has been distorted, please contact our customer service or local reseller nearest to you for further assistance.

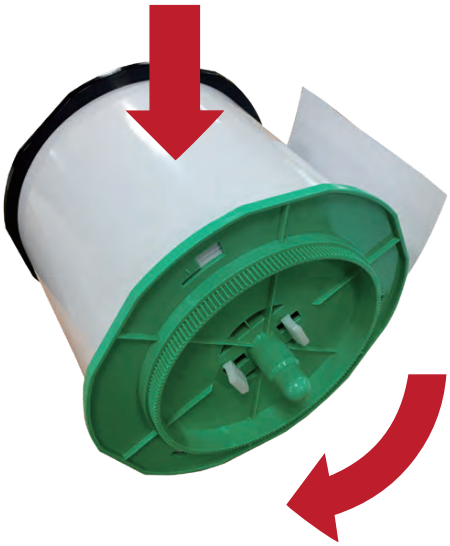
⚠ When facing the printer, the paper flange on the right is green, the flange on the left is black.

Put the photo paper set into the printer and push the drawer back to its original position

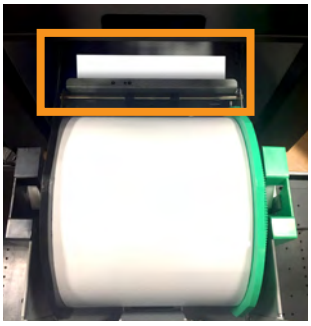
X610 is made with automatic feeding system. Please follow the instruction to get the paper installed correctly.



⚠ Place the paper roll with the opening facing up, remove sticker label, then roll the paper in the direction indicated by the arrow, until the opening is facing down.

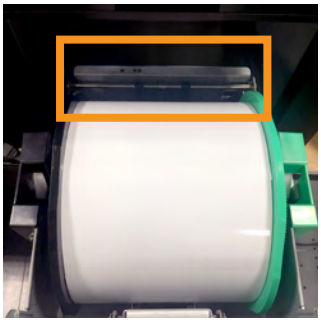


⚠ When you place the paper roll back into the printer, make sure the paper roll opening is not visible, or else it might lead to a jam.



X

Incorrect, paper roll opening is visible, might lead to a jam.



O

Correct, paper roll opening is not visible.

• Print Fail Error Handling

⚠ In case of loose ribbon, scroll the ribbon as tight as possible. If there is a tear in the ribbon, tape it back together, then scroll till the broken part of the ribbon cannot be seen. If issue still occurs, please contact local technical support.

⚠ In case of other errors such as CAM error or Cutter error, do not open paper door or ribbon door. Please restart the printer first, if printer does not show “Printer Ready” and error still occurs, please contact local technical support.



Turn off printer, take out ribbon

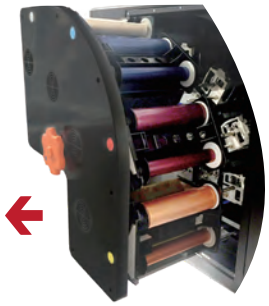


Place ribbon on flat surface

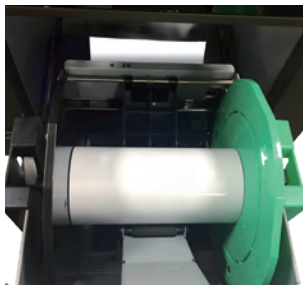


Tape the ribbon back together , and place ribbon back onto cartridge. Make sure to scroll the ribbon back onto the cartridge as tight as possible, till the broken part of the ribbon cannot be seen.

⚠ When print fail or paper jam occurs, please turn off the printer first. Then open and pull out ribbon door, open paper door, then roll out jammed paper. If issue still occurs, please contact local technical support.



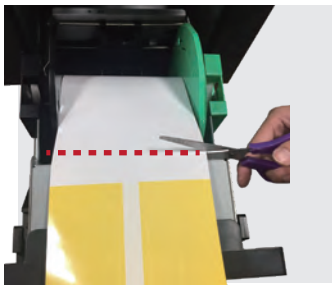
Step1. Turn off printer, open and pull out ribbon door. Make sure to separate ribbon cartridge from the printer, if ribbon is jammed into the printer, please cut it loose. *



Step2. Open paper door.*



Step3. Hold onto the flange and roll it as the arrow indicated to roll out jammed paper.*



Step4. Roll out paper until paper jammed part is visible. Use a scissor to cut off paper jam part.

*There might be some resistance.

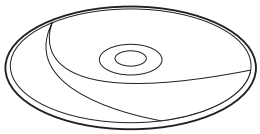
Installing HiTi ProLab & HiTi Print Manager

● Computer System Requirement

Operating System	Windows 7 and above
RAM	4.00 GB and above
System type	64 bit operating system
Processor	Intel®Core™ i3 or above

⚠ Computer system requirement is shown on the left, if the computer system requirements are not met, it may result in poor software function or unsupported installation.

⚠ Due to ultra fast print speed, a high-end computer hardware is required. If data transferring from the computer to printer is slower than the print speed, it would lead to abnormal prints.



Software CD includes the following:

1. X610 Driver
2. HiTi ProLab
3. HiTi Print Manager

● X610 Master CD

X610 Master CD contains the following softwares: X610 Driver, HiTi ProLab, and HiTi Print Manager. Please select whether X610 printer will be plugged onto this computer first, then select which software you wish to install, and click on the Install button to start software installation. Then simply follow the software installation process to complete each software installation.



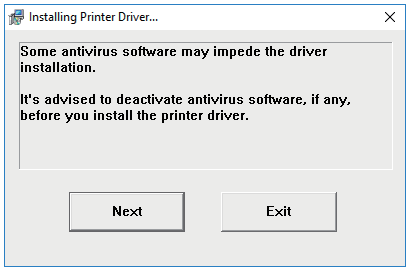
1. Select whether X610 printer will be plugged into this computer or not.
2. Select which software you wish to install, and click on the install button to start software installation.
3. Click on Read Me to learn more.
4. Click to exit Master CD.

⚠ Due to ultra fast print speed, a high-end computer hardware is required. If data transferring from the computer to printer is slower than the print speed, it would lead to abnormal prints.

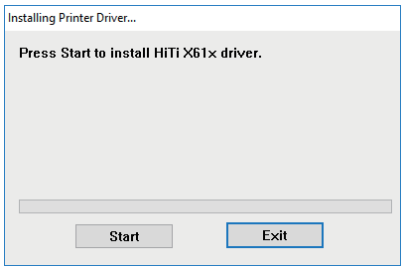
● Installing X610 Driver

It is recommended to use HiTi ProLab & HiTi Print Manager to print photos on X610 printers. However, if you wish to use third-party software for the photo editing, you need to install our X610 driver first.

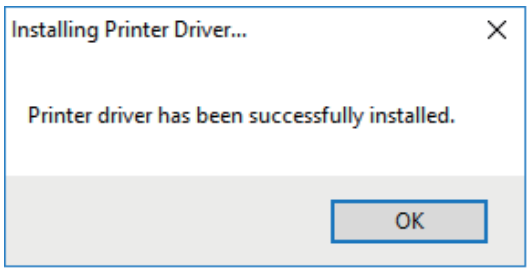
Follow the steps shown on the screen to install X610 driver. Do not plug in printer first, plug in printer to computer only when the driver installation instructs you to.



Click Next



Click Start



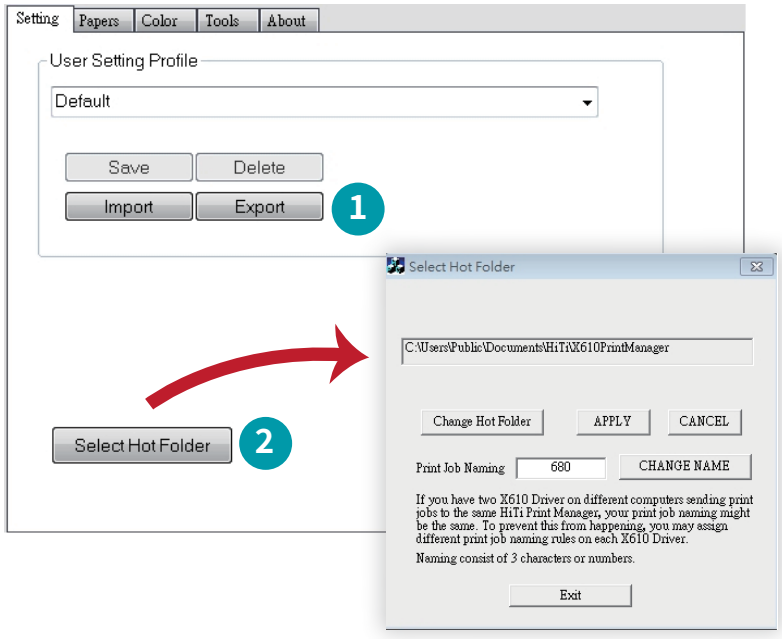
Click OK

⚠ You still need to install HiTi Print Manager if you are using X610 driver for printing.

● X610 Driver

After you are done with your photo editing in third-party software, click on print and select X610 as your output printer. Your photos will be sent to HiTi Print Manager for printing. Please read the section on how to use HiTi Print Manager.

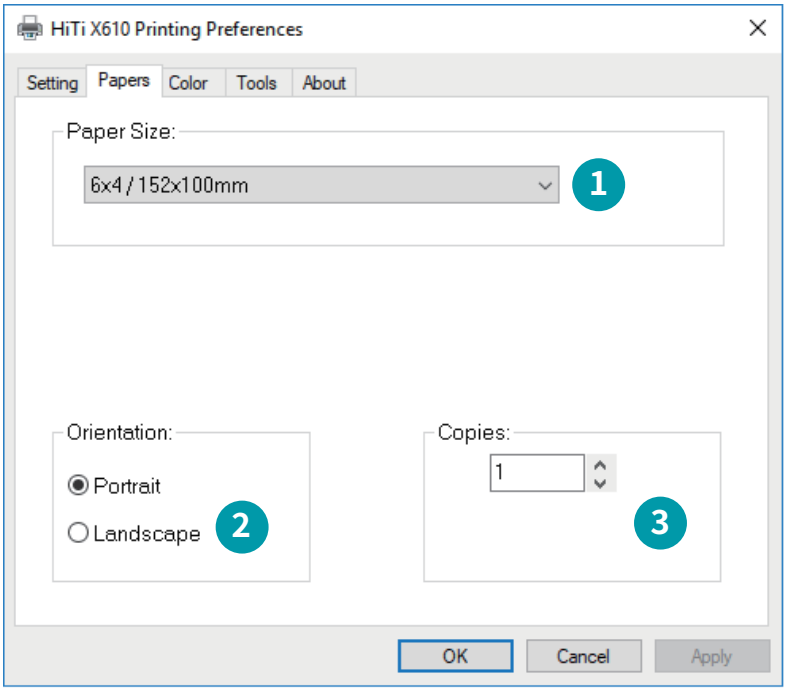
You may open X610 driver to change the driver's default settings.



Setting Page

1. Import and export your color settings here
2. Browse and select hot folder

⚠ If you have two or more X610 Driver on different computers sending print jobs to the same HiTi Print Manager, your print job naming might be the same. To prevent this from happening, you may assign different print job naming rules on each X610 Driver. You can change the print job naming rule by clicking on the Browse Hot Folder button. Naming consist of 3 characters or numbers.

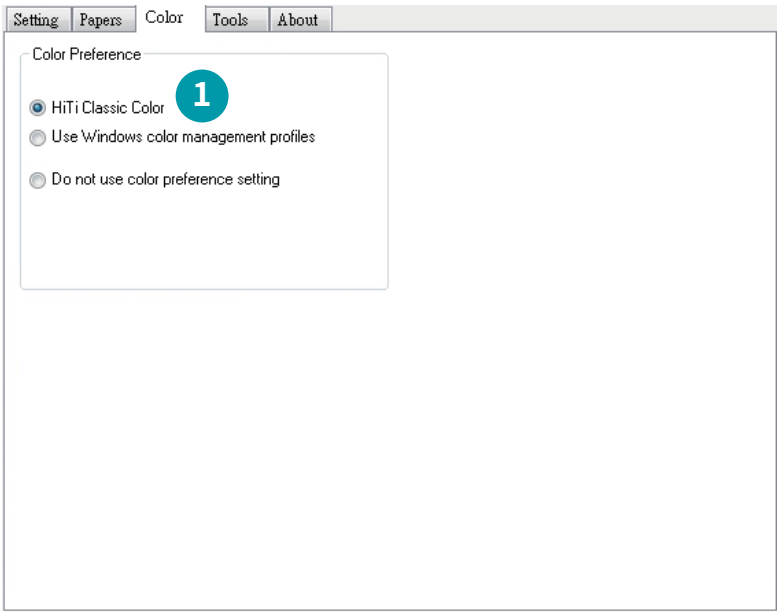


Papers Page

1. Select Paper Size
2. Select print photo orientation
3. Select default print copies per photo

Please note that some third-party photo editing software may not support printing large panorama photos, it is recommended to use HiTi ProLab for panorama photo printing.

If you select Panorama Print (6 in. Height) as your output size, your panorama photo will be automatically scaled into 6 inch height panorama photo(max length is 6x56").



Color Page

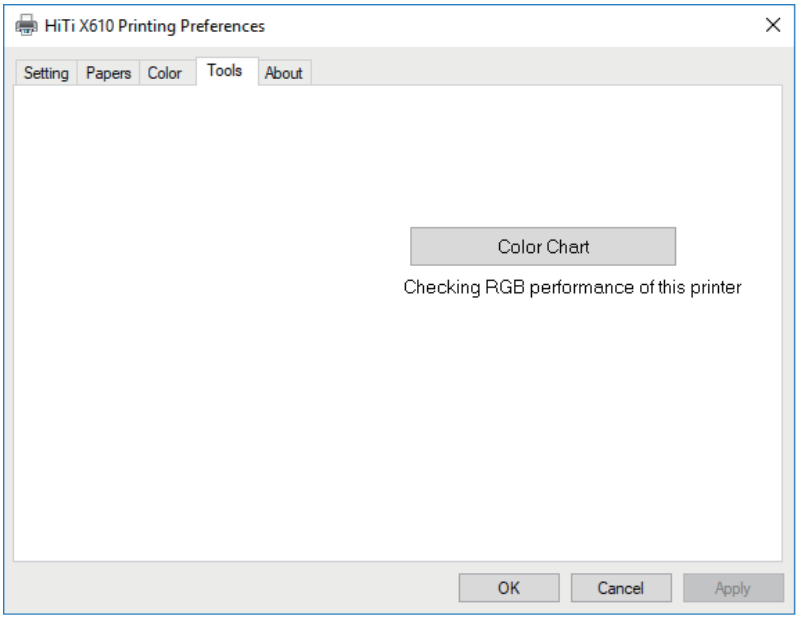
1. Select your color preference.

HiTi Classic Color – use default color.

Use Windows color management profiles – use your own ICC Profile.

Do not use color preference setting – use this under two conditions:

1. When you need to create your own color profile.
2. When you are using a third party software that has color management function enabled.



Tools Page

Select and print color chart to check the color performance of this printer.

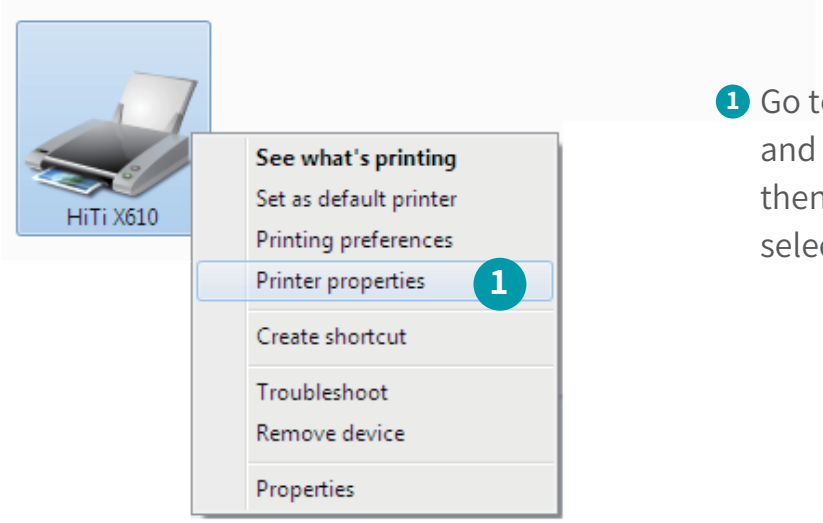


About Page

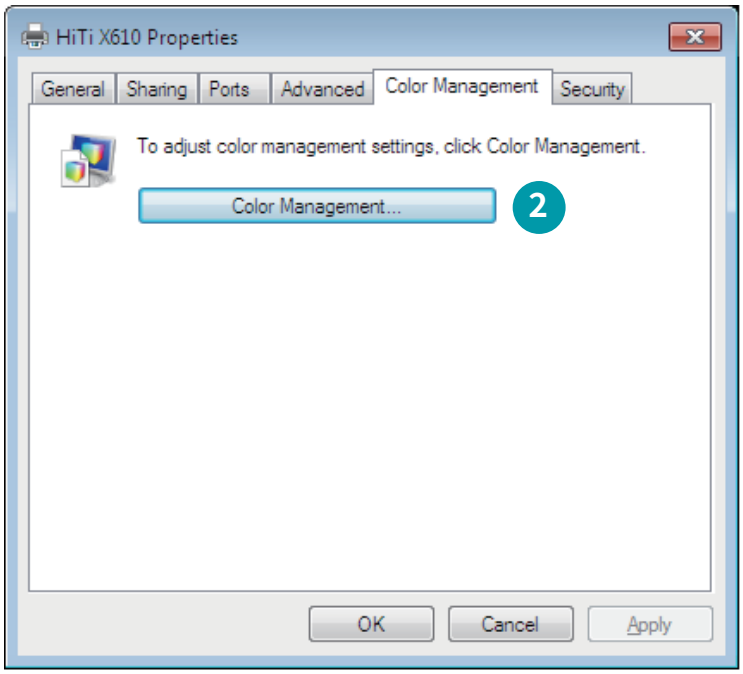
Check driver version and additional information on this page.

How to Add Your Own ICC Profile

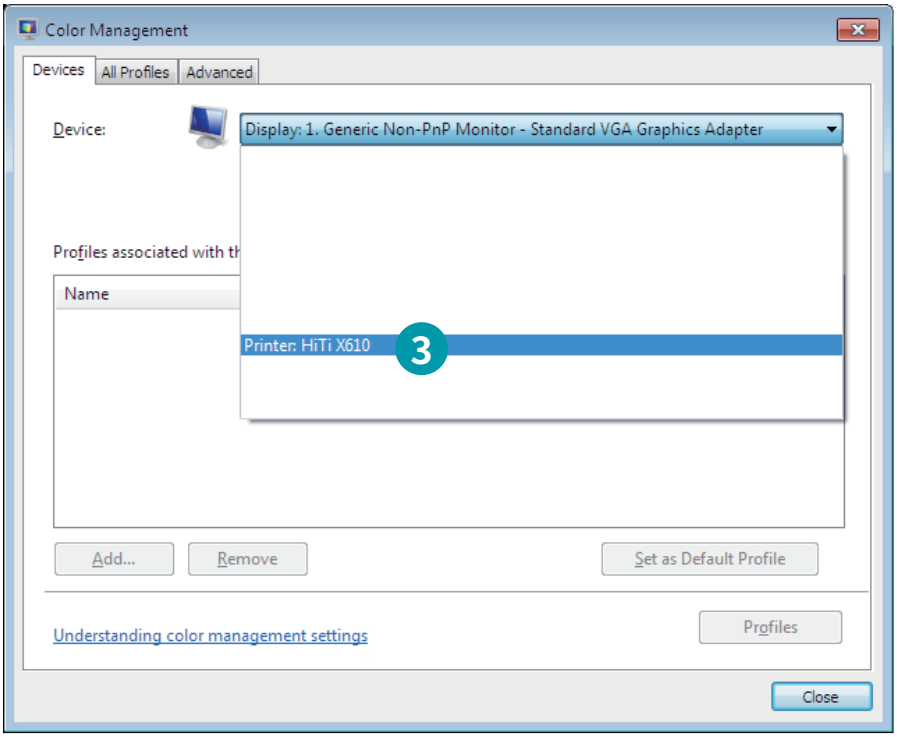
Follow these steps to add your own ICC profile



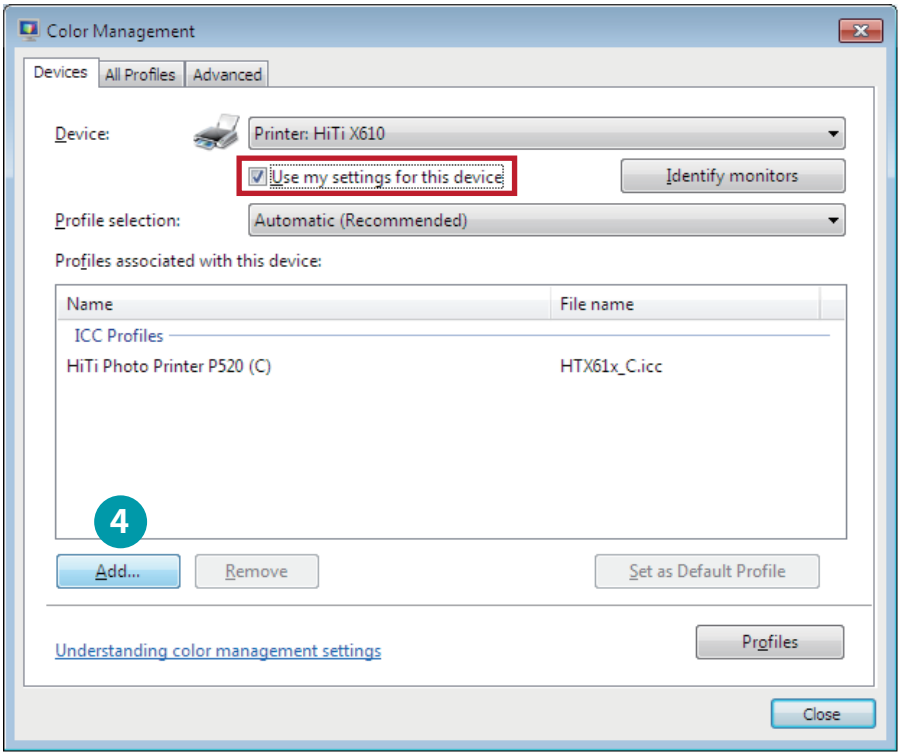
1 Go to Control Panel --> Hardware and Sound --> Devices and Printers, then right click on your printer and select "Printer properties".



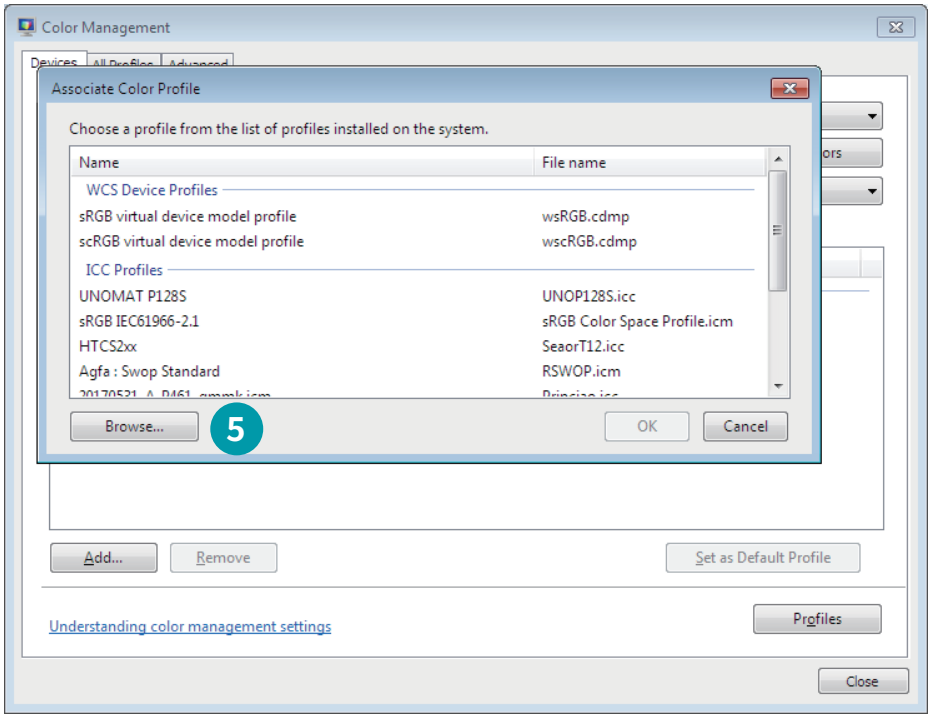
2 Select “Color Management” page, and click on “Color Management” button.



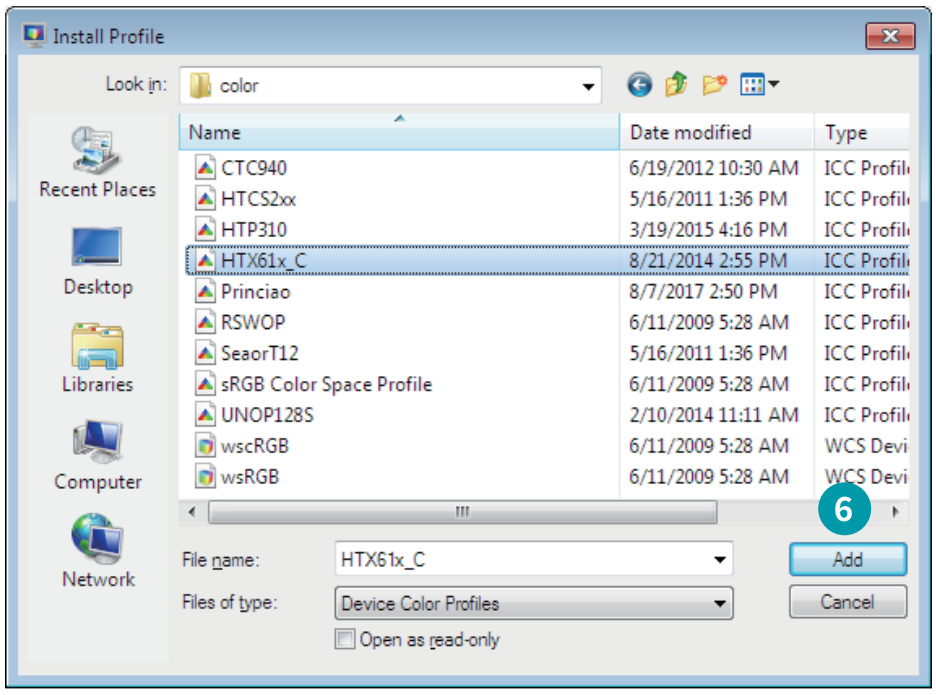
3 Select your printer from the drop down menu.



4 Check “Use my settings for this device”, and click on Add.

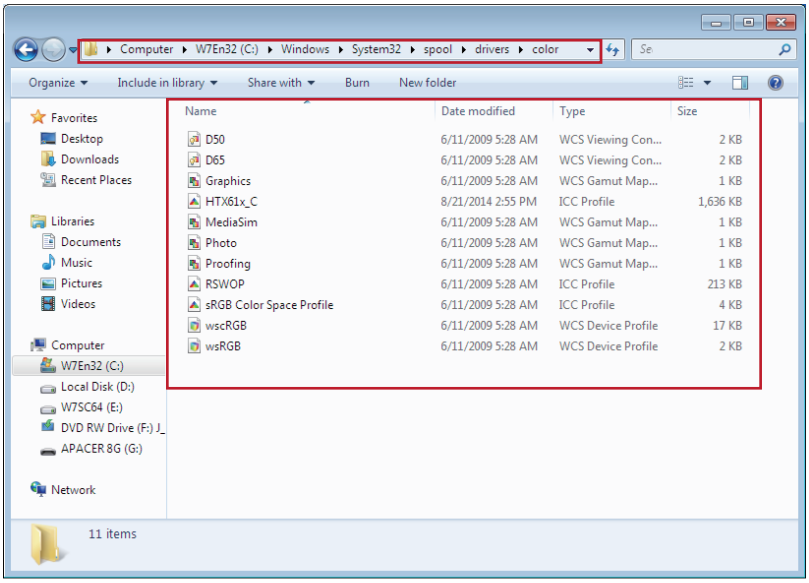


5 Click on browse.



6 Select desired ICC profile and click on Add to add your own ICC profile.

Where ICC profiles are stored

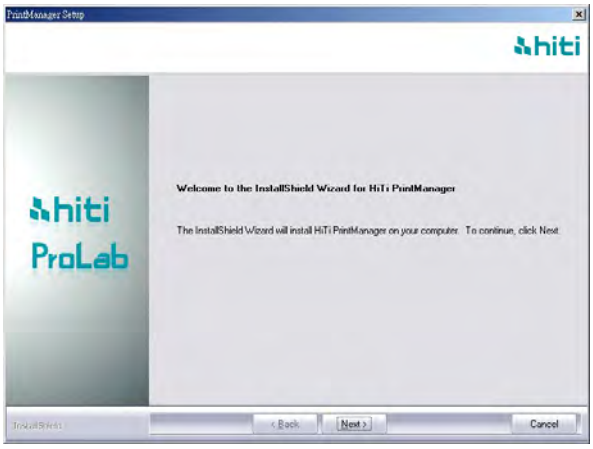


ICC profiles are stored at C:\Windows\System32\spool\drivers\color

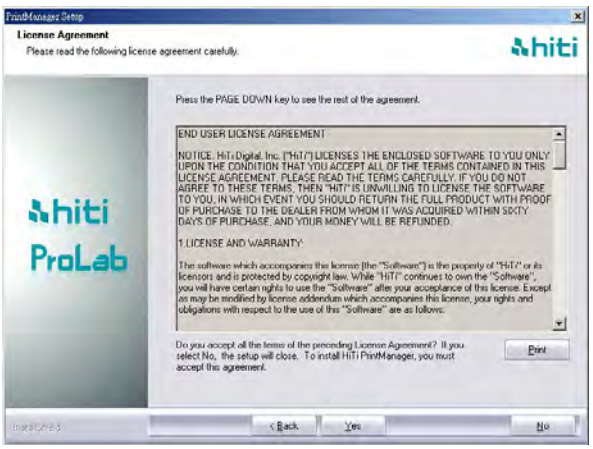
Once you have installed the printer driver, the ICC profile will be stored here.

• Installing HiTi ProLab & HiTi Print Manager

Follow the steps shown on the screen to install HiTi ProLab & HiTi Print Manager.



Click Next



Click Yes



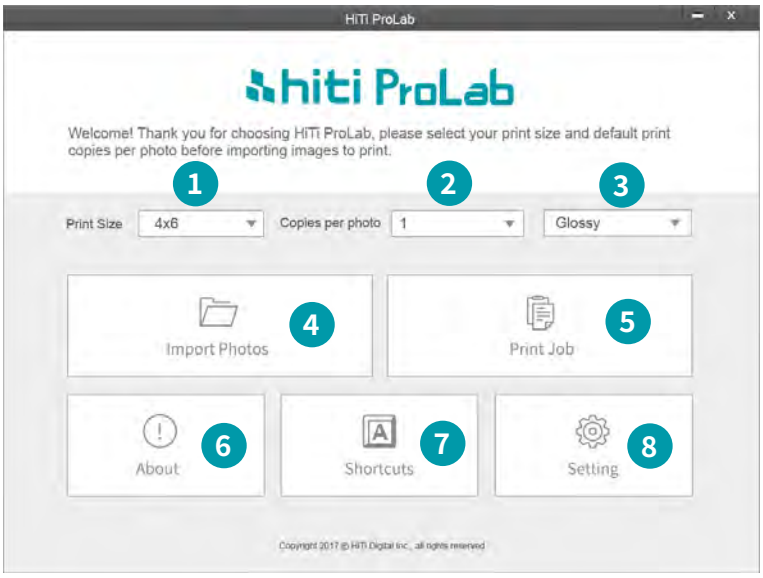
Click Finish

What is HiTi ProLab

HiTi ProLab is a professional photo editing software designed for photo printing and photo editing. Simply import your photos, select desired photo print size, copies per photo, edit and preview your photos, then send them to HiTi Print Manager for printing. HiTi ProLab also supports editing panorama photos, please read on to learn more about HiTi ProLab.

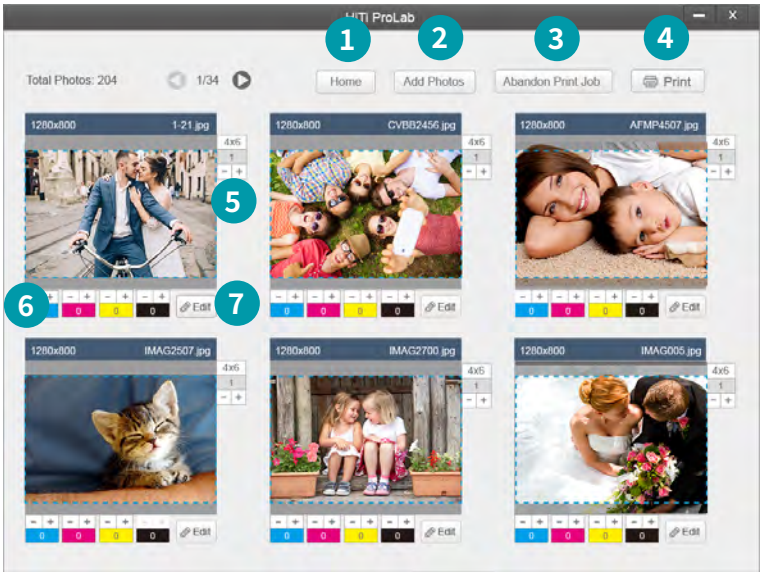
⚠ Please note that if you wish to print your photos, you must also install HiTi Print Manager.

How to Use HiTi ProLab



HiTi ProLab software main page

1. Select desired photo print size
2. Select default print copies per photo
3. Select photo print option
4. Click to import photos to print
5. Click to view current print jobs
6. Click for software information
7. Click to set software shortcuts
8. Click to set software configurations



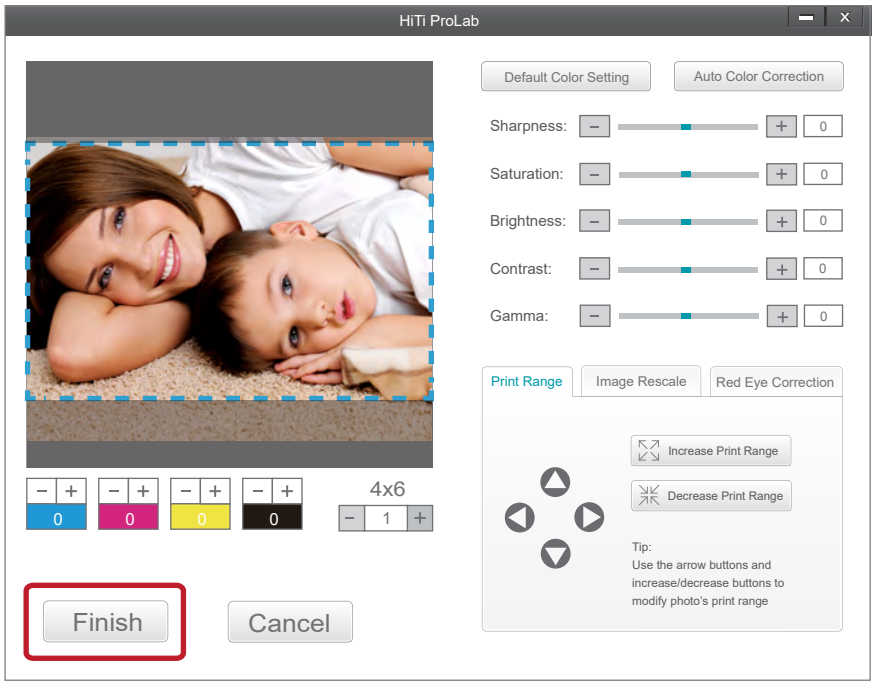
HiTi ProLab software photo preview page

1. Click to return to home page
2. Click to add photos to current print job
3. Click to abandon Current print job
4. Click to print all photos in this print job
5. Click to add photo copies
6. Click to edit Y/M/C/O setting
7. Click to edit this photo in detail

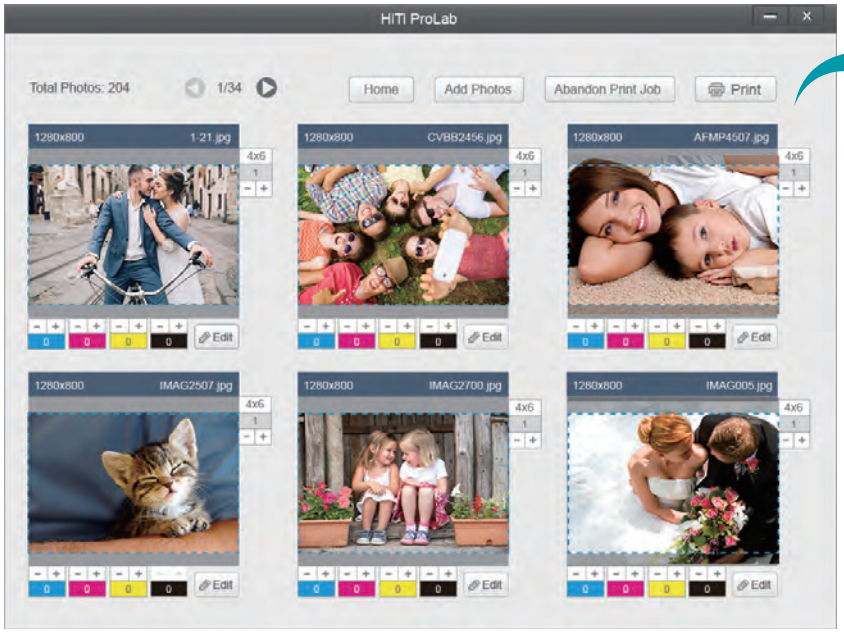
Additional info will be shown for each photo



1. Photo file name
2. Photo output size
3. Photo print area (photo outside print area may be cropped when printing)



Click on Edit button to further edit each photo in detail. Click on Finish when you are done with your editing.

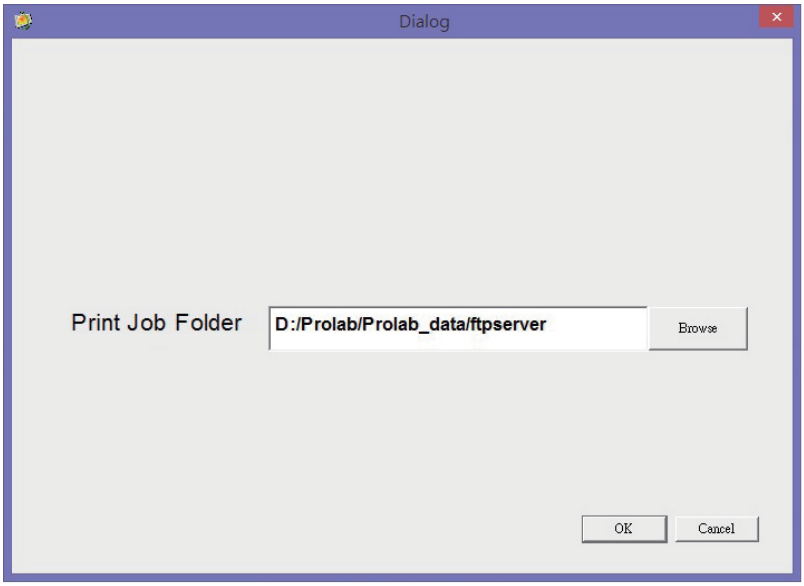


Print

After you are done selecting and editing your photos for print, return to Print Job page and click on “Print”.

Your photos will be sent to locations based on your settings for HiTi Print Manager to print.

⚠ It may take a few moment to send your print job from HiTi ProLab to HiTi Print Manager’s Print Order page.



Setting

Select a folder for your print job, and your photos for printing will be saved here for HiTi Print Manager to print. Once the photos are printed, they will be deleted by HiTi Print Manager from the Print Job Folder, and your recently printed print job will be stored in “print history backup folder”, which can be set in HiTi Print Manager’s system setting page.

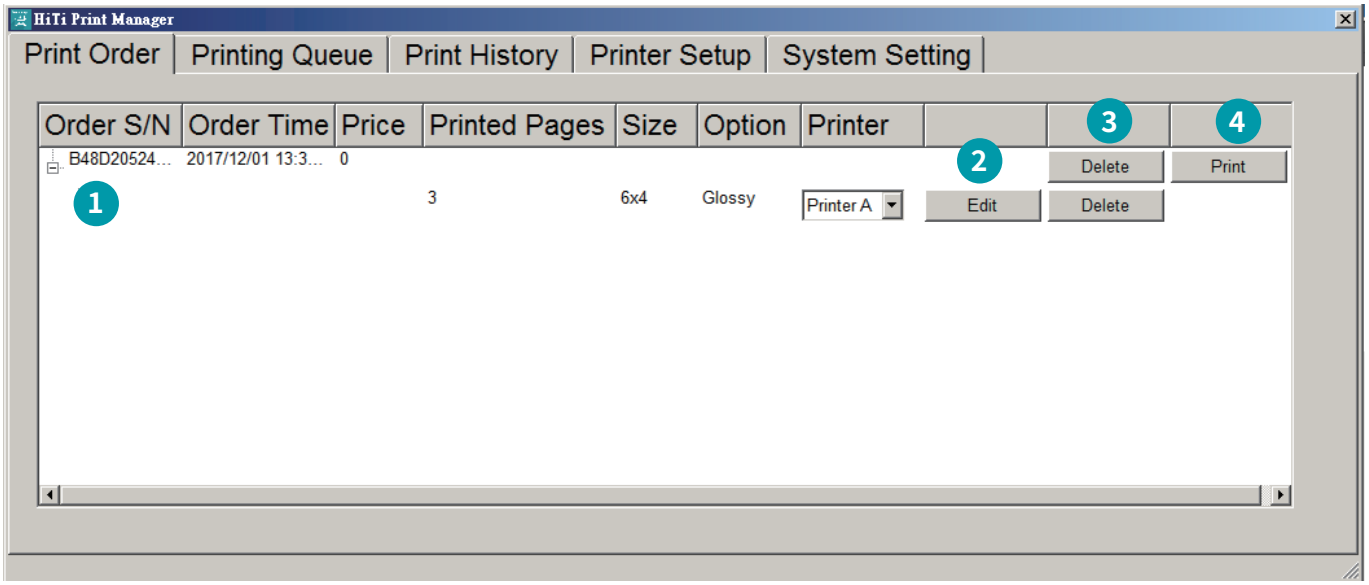
⚠ Please make sure your print job folder selection is the same as your HiTi Print Manager setting.

What is HiTi Print Manager

HiTi Print Manager is a software that helps you manage your daily photo print jobs. You can add up to 6 printers for HiTi Print Manager to automatically assign photo print jobs for printing, and monitor all of your print orders and printer status here. All photo printing jobs from HiTi ProLab and X610 Driver will be sent to HiTi Print Manager for printing.

⚠ Please note that all photo printing jobs from HiTi ProLab and X610 Driver will be sent to HiTi Print Manager for printing.

How to Use HiTi Print Manger



Print Order

1. Each print job received will be shown on Print Order page. Each print job will be assigned to a default printer based on the output size.

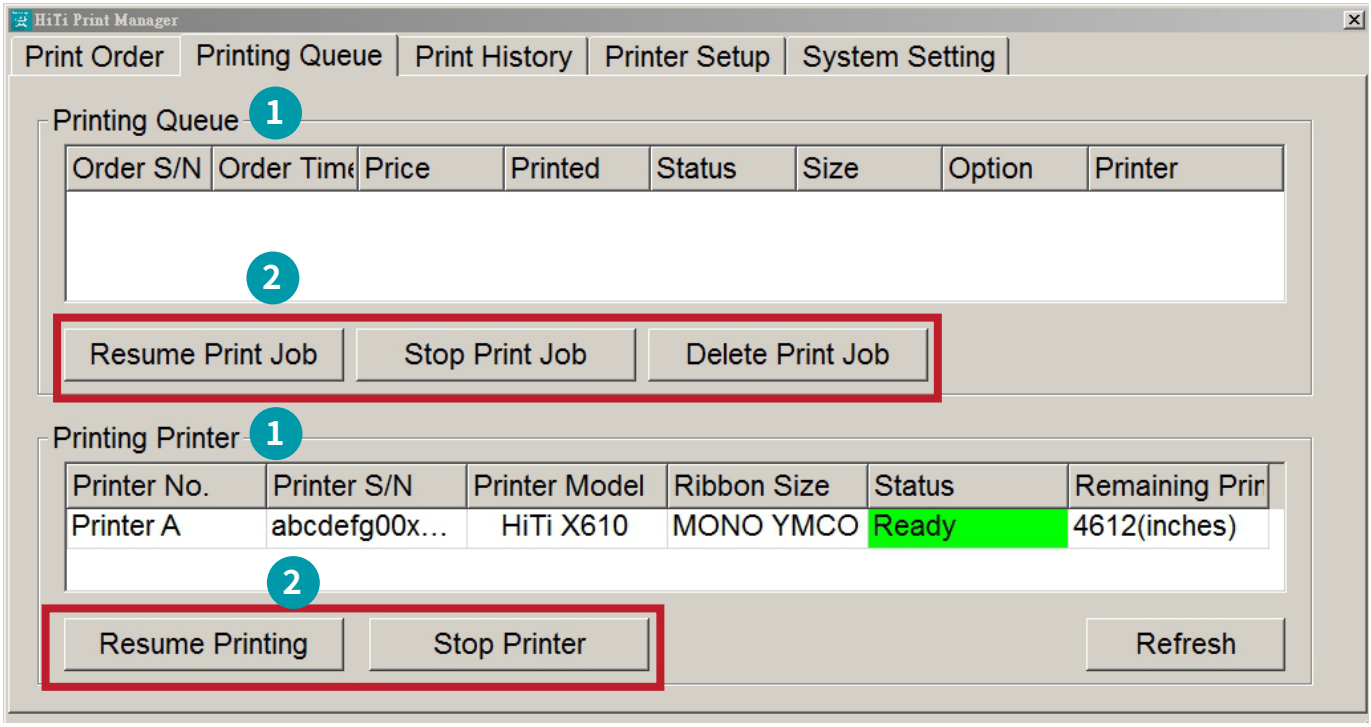
   If two printers are both available, printer with higher priority will be assigned. (Printer order can be set on Printer Setup page).

2. Click on Edit to edit this print job using HiTi ProLab. You must install HiTi ProLab first.

3. Click on Delete to delete this print order.

4. Click on Print to transfer this print order to Printing Queue page. By default, print order will be send to printing queue automatically, you can change this setting in System Setting page.

⚠ Please note that if you are receiving print jobs from HiTi ProLab or X610 Driver, it may take a moment for HiTi Print Manager to receive these print jobs.



Printing Queue

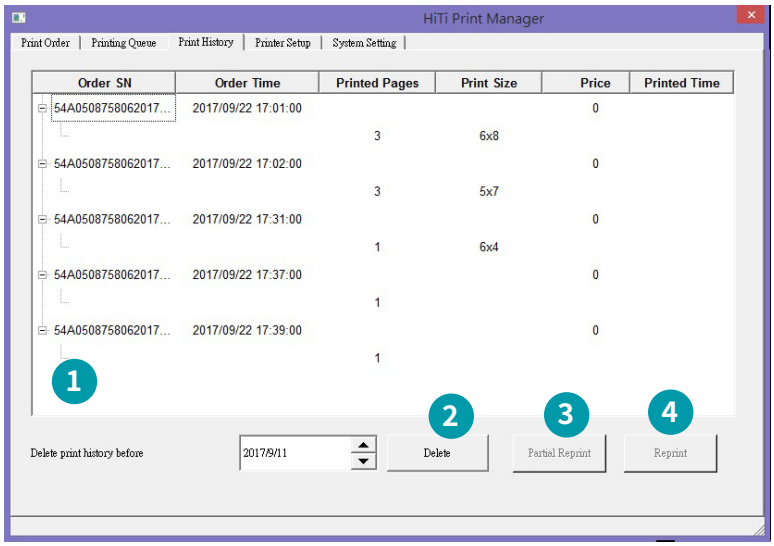
1. Each printing print job and print jobs waiting to be printed will be shown on Printing Queue page.

2. Use Resume/Stop/ Delete Print Job buttons to control print job orders.

Printing Printer

1. Printers in use will be shown here, printer status will refresh automatically, you can also click on Refresh to refresh automatically.

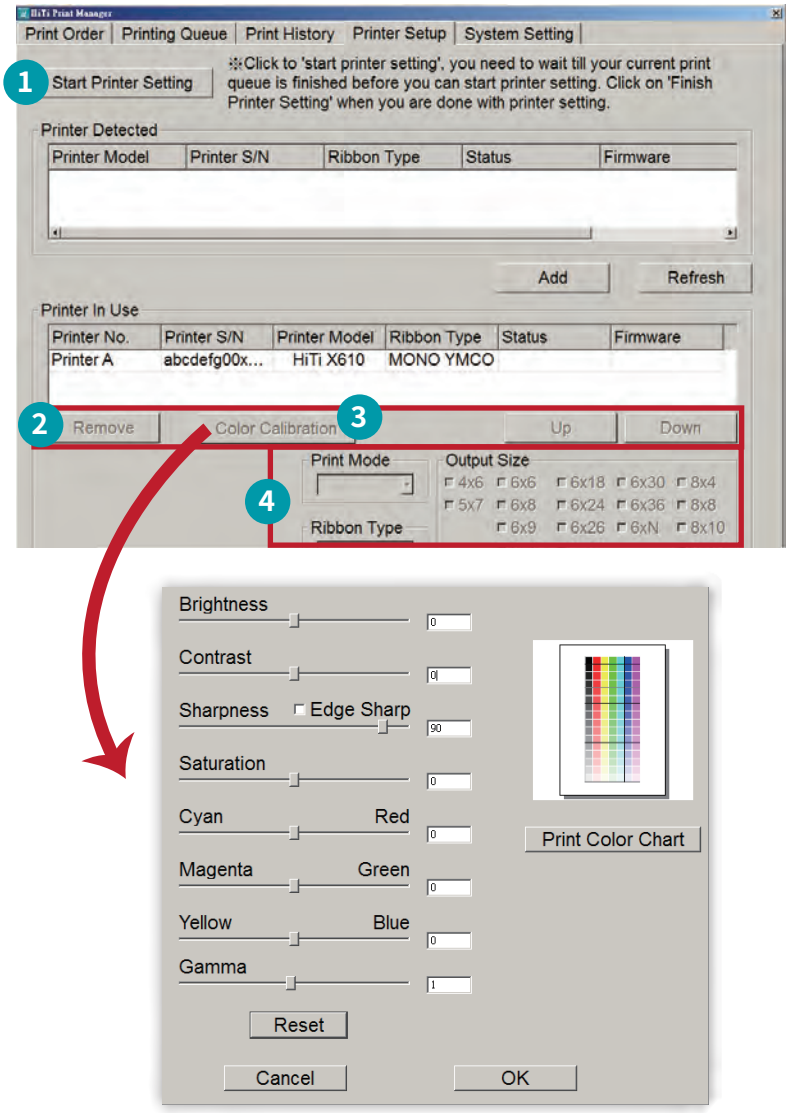
2. Use Stop Printer and Resume Printing buttons to stop and resume current printing printers.



Print history files will be stored in "print history backup folder", which can be set in HiTi Print Manager's system setting page.

Print History

1. Finished printing print jobs will be shown on Print History page.
2. Select a date and click on Delete to delete print history before selected date.
3. Click on Partial Reprint to open this print using HiTi ProLab for editing. You must install HiTi ProLab first.
4. Click on Reprint to reprint this print job without editing.

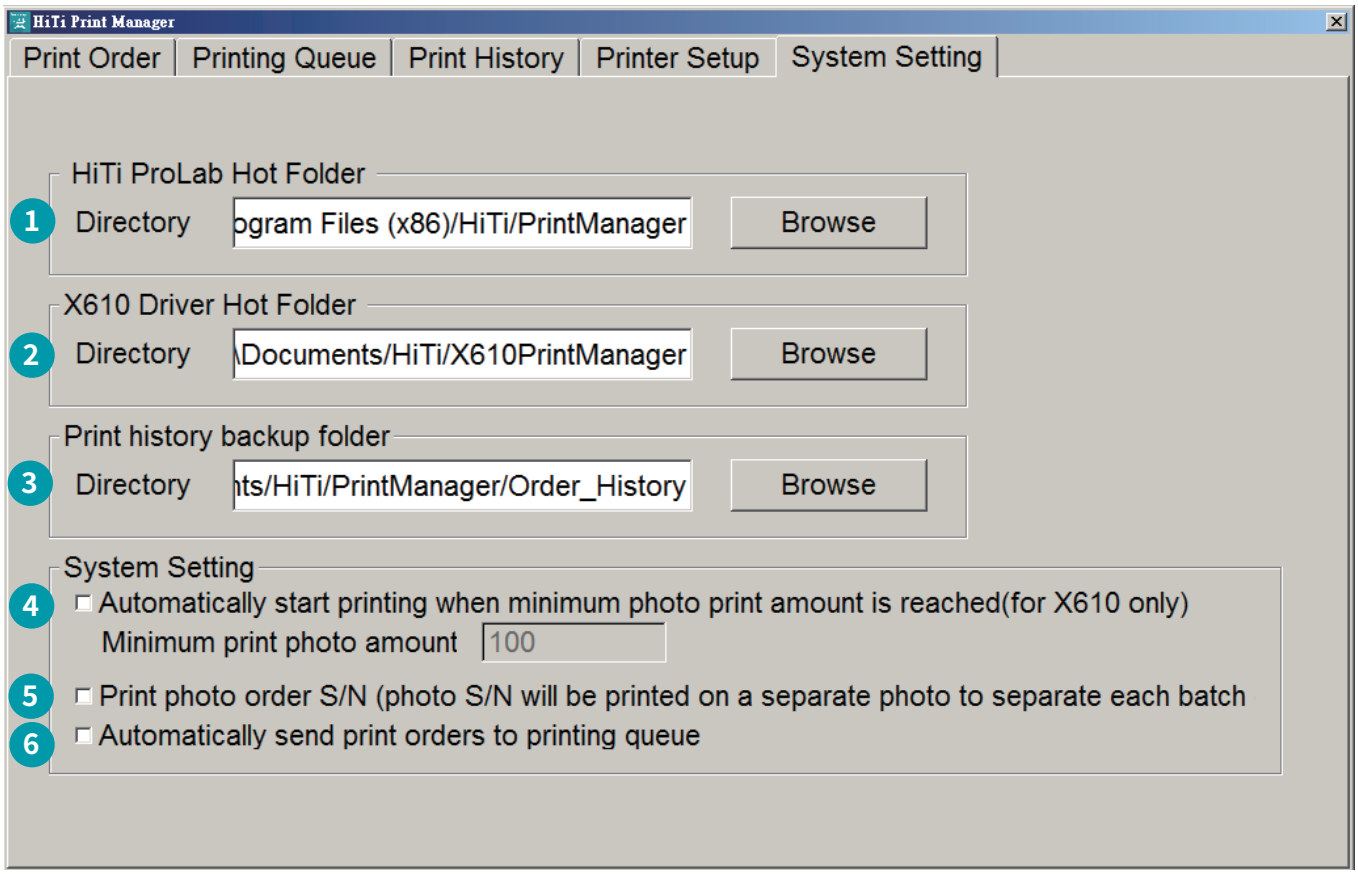


Printer's color calibration settings.

Printer Setup

1. Click Start Printer Setting first (wait until all current print jobs are finished before you can add detected printers). Click Finish Printer Setting when you are done.
2. Click Down, Up, Remove to rearrange printer priority, printers with higher priority will be set as default printer when there are two printers that support the same print sizes.
3. Click Color Calibration to apply color changes to selected printer.
4. Other printer setting options.

HiTi Print Manager support a maximum of 6 printers.



System Setting

1. Set HiTi ProLab print job hot folder (hot folder must be set as the same as in HiTi ProLab software's hot folder setting).
2. Set X610 Driver print job hot folder (hot folder must be set as the same as in X610 Driver's hot folder setting).
3. Set print history backup folder. Printed print jobs will be stored here.
4. (For X610 only) Set a minimum photo amount for X610 printers to start printing when this amount has been reached (photo count will be based on 4x6 paper size).
5. Check to print an order slip with each print job, the order slip will contain the information for that particular print job.
6. Check to automatically send print order to printing queue.

⚠ For X610 printers, each time you stop and start printing again, a fair amount of paper will be wasted. It is recommended to stop printing less than 9 times per paper roll, meaning you should print a large amount of photos per print job. You can set a minimum photo amount for X610 printers to start printing when this amount has been reached in HiTi Print Manager's system setting page.

- **How to print panorama**

  Please select 6xN paper size in HiTi ProLab, then import your desired panorama photo.

  HiTi ProLab will automatically detect your photos' print length, max length is 6x56" (1844 x 16892 pixels).

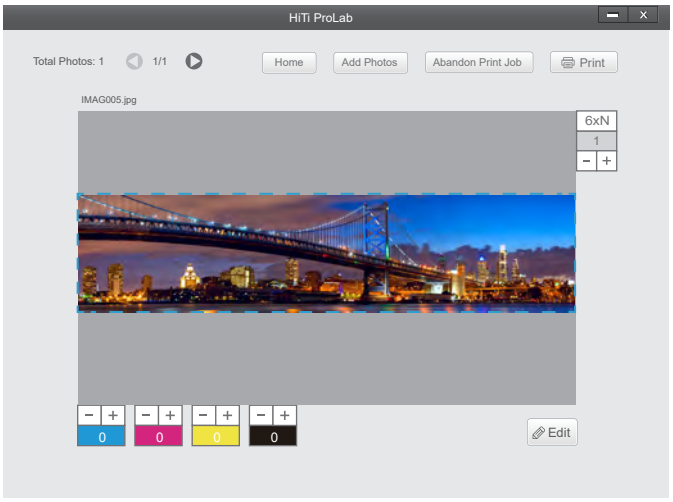


Panoramic tripod head

Place your smartphone on a panorama tripod to take panorama photos.

⚠ To prevent blurry panorama photos, it is advised to take photos by placing your smartphone or camera on a panorama tripod head to achieve best photo results.

⚠ For X610 printers, printing mixed photo sizes larger than 6x28 or photos larger than 6x36 will produce photo paper cut-offs. Printing same sized photos between 6x28 to 6x36 will not produce photo paper cut-offs.



Select 6xN output size and import your panorama photo into Hiti ProLab, your photo will be automatically scaled into a 6 inch height panorama photo and ready to print (max length is 6x56").

Suggested print length (pixel)

6x12”	1844 (H) x 3648 (W) pixel
6x13”	1844 (H) x 3952 (W) pixel
6x14”	1844 (H) x 4252 (W) pixel
6x15”	1844 (H) x 4552 (W) pixel
6x16”	1844 (H) x 4852 (W) pixel
6x17”	1844 (H) x 5156 (W) pixel
6x18 ”	1844 (H) x 5456 (W) pixel
6x19”	1844 (H) x 5756 (W) pixel
6x20 ”	1844 (H) x 6056 (W) pixel
6x21”	1844 (H) x 6360 (W) pixel
6x22”	1844 (H) x 6660 (W) pixel
6x23”	1844 (H) x 6960 (W) pixel
6x24 ”	1844 (H) x 7260 (W) pixel
6x25 ”	1844 (H) x 7564 (W) pixel
6x26 ”	1844 (H) x 7864 (W) pixel
6x27”	1844 (H) x 8164 (W) pixel
6x28”	1844 (H) x 8464 (W) pixel
6x29”	1844 (H) x 8768 (W) pixel
6x30”	1844 (H) x 9068 (W) pixel
6x31”	1844 (H) x 9368 (W) pixel
6x32”	1844 (H) x 9668 (W) pixel
6x33”	1844 (H) x 9972 (W) pixel
6x34”	1844 (H) x 10272 (W) pixel
6x35”	1844 (H) x 10572 (W) pixel
6x36”	1844 (H) x 10872 (W) pixel
6x37”	1844 (H) x 11176 (W) pixel
6x38”	1844 (H) x 11476 (W) pixel
6x39”	1844 (H) x 11776 (W) pixel
6x40”	1844 (H) x 12076 (W) pixel
6x41”	1844 (H) x 12380 (W) pixel
6x42”	1844 (H) x 12680 (W) pixel
6x43”	1844 (H) x 12980 (W) pixel
6x44”	1844 (H) x 13280 (W) pixel
6x45”	1844 (H) x 13584 (W) pixel
6x46”	1844 (H) x 13884 (W) pixel
6x47”	1844 (H) x 14184 (W) pixel
6x48”	1844 (H) x 14484 (W) pixel
6x49”	1844 (H) x 14788 (W) pixel
6x50”	1844 (H) x 15088 (W) pixel
6x51”	1844 (H) x 15388 (W) pixel
6x52”	1844 (H) x 15688 (W) pixel
6x53”	1844 (H) x 15992 (W) pixel
6x54”	1844 (H) x 16292 (W) pixel
6x55”	1844 (H) x 16592 (W) pixel
6x56”	1844 (H) x 16892 (W) pixel

Troubleshooting

Error Display & troubleshooting

LCM Display	Solution
0100 Cover open	Please make sure the paper drawer is closed
0101 Cover open	Please make sure ribbon cassette door is closed
0102 Cover open	Please make sure ribbon door is closed
0200 IC Chip Missing	Please check if overcoat ribbon is properly inserted
0201 Ribbon Missing	Please check if yellow ribbon is properly inserted
0202 Ribbon Missing	Please check if magenta ribbon is properly inserted
0203 Ribbon Missing	Please check if cyan ribbon is properly inserted
0204 Ribbon Missing	Please check if overcoat ribbon is properly inserted
0205 Security Check Fail	Please check if overcoat ribbon is properly inserted or damaged
0300 Ribbon Out	Change a new yellow ribbon cassette if empty
0301 Ribbon Out	Change a new magenta ribbon cassette if empty
0302 Ribbon Out	Change a new cyan ribbon cassette if empty
0303 Ribbon Out	Change a new overcoat ribbon cassette if empty
0304 Ribbon Out	Change a new overcoat ribbon cassette if empty
0305 Print Failed	Change or fix the yellow ribbon cassette
0306 Print Failed	Change or fix the magenta ribbon cassette
0307 Print Failed	Change or fix the cyan ribbon cassette
0308 Print Failed	Change or fix the overcoat ribbon cassette
0400 Paper Out	Change a new paper roll or check if paper roll is inserted properly
0401 Paper Out	Change a new paper roll or check if paper roll is inserted properly
0500 Paper Jam	Remove the paper roll and reinstall it and if problem persists, then contact local service provider for support
0501 Paper Jam	Remove the paper roll and reinstall it and if problem persists, then contact local service provider for support
0502 Paper Jam	Remove the paper roll and reinstall it and if problem persists, then contact local service provider for support
0503 Paper Jam	Remove the paper roll and reinstall it and if problem persists, then contact local service provider for support
0700 Cam Error	Please reset the printer and if problem persists, then contact local service provider for support
0701 Cam Error	Please reset the printer and if problem persists, then contact local service provider for support
0800 Cam Error	Please reset the printer and if problem persists, then contact local service provider for support
0801 Cam Error	Please reset the printer and if problem persists, then contact local service provider for support
0900 NVRAM Error	Please contact local service provider for support
1000 IC chip Error	Change a new overcoat ribbon cassette
1200 ADC error Y	Please contact local service provider for support
1201 ADC error M	Please contact local service provider for support
1202 ADC error C	Please contact local service provider for support
1203 ADC error O	Please contact local service provider for support
1300 FW Check Error	Please update the firmware of the printer and if problem persists, then contact local service provider for support
1500 Cutter Error	Please check if there is any paper scraps stuck at the exit, and if the problem persists then contact local service provider for support

Marketing Specifications

Model Name	X610
Print Technology	Dye Sublimation
Resolution	300dpi continuous tone
Print Mode	Standard Mode / Fine Mode*
Print Size	6xN" (N up to 56")
Ribbon Format	Mono Color Ribbon (Y, M, C, and O)
Photo Paper	6" (152mm) Roller Paper
Surface Finishing	Glossy (Default)
Length Selections	28" (711mm) and below / Mixed sizes with continuous printing 29" (737mm) ~ 36" (914mm) / Single size with continuous printing 37" (940mm) ~ 56" (1422mm) max / Single size, one print at a time
Print Speed (in running / Standard Mode)	6x4" (152x102mm) l Approx. 1.5 sec 6x8" (152x203mm) l Approx. 3 sec 6x9" (152x229mm) l Approx. 3.5 sec
Power	AC100-240V, 50-60Hz
Dimension (WxHxD)	418x614x736 mm / 16.45x24.17x28.97 inch
Net Weight (Body Only)	Approx. 70Kg/155lbs
Bundled Software	HiTi ProLab, HiTi Print Manager, X610 Driver
Consumables	Mono Y/M/C/O Ribbon l 230m long each 6" (152mm) Roller Paper l 115m long
Operation System	Win7 and above
Way to Print	PC link
Operation Temperature	15°C~32°C (59°F~90°F)

* The print speed of Fine Mode is only half with Standard Mode. 6x4" is 3sec, 6x8 is 6sec and 6x9 is 7sec.
Specifications are subject to change without prior notice.

Customer Service Information

Online Support

For further inquires, please log on to HiTi Digital Inc., website at www.hiti.com where users can download free updated drivers, applications, and latest e-templates.

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