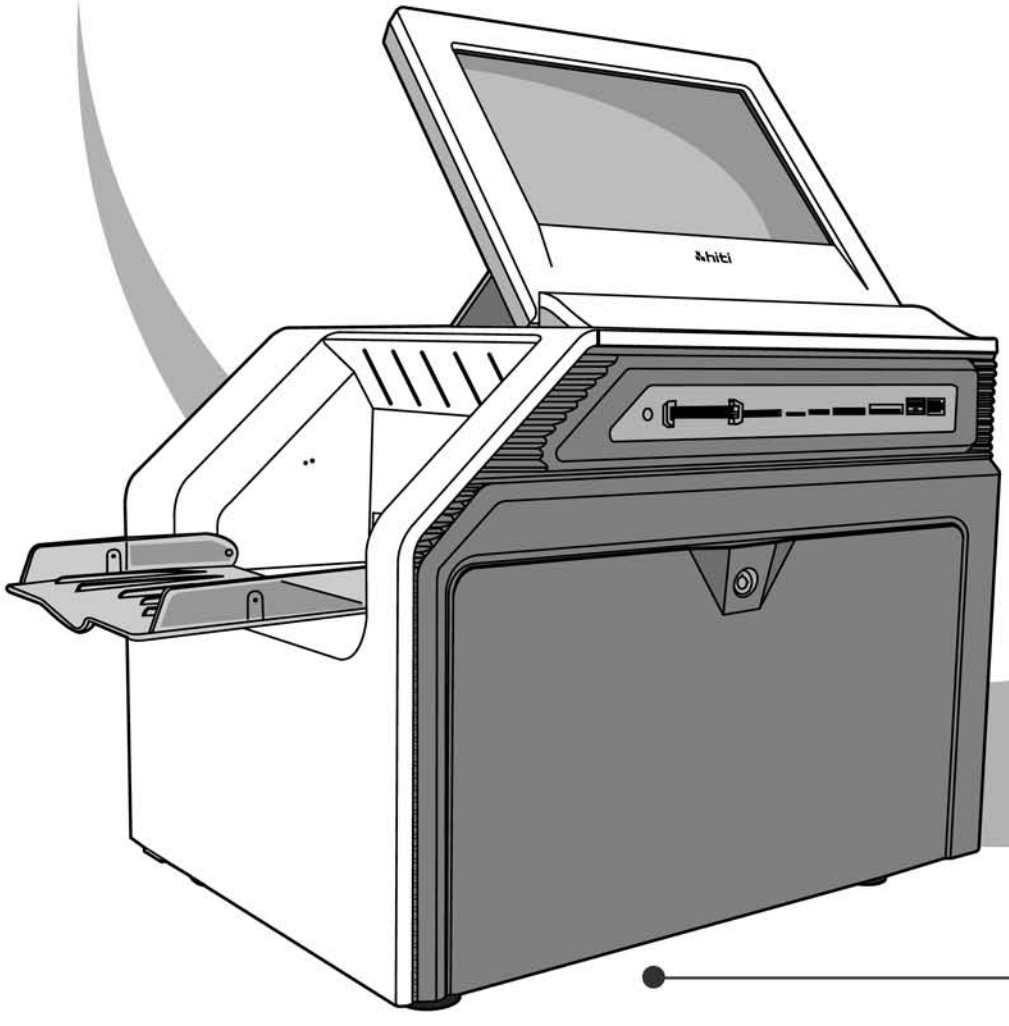
HiTi P510K

User Manual



HiTi Digital, Inc.
www.hiti.com

General Information

Copyrights

All rights reserved. The information contained in this user's manual is subject to change without notice.
HiTi Digital, Inc. makes no warranty with regard to the material, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. HiTi Digital, Inc. will not liable for errors contained herein or for incidental or consequential damages in connection with the furnishing, performance, or use of the material.

Safety Precautions

1. Never attempt to disassemble for modify the printer. Doing so may lead to electric shock or malfunction.
2. Do not allow liquids near the printer, which may lead to electric shock or fire.
3. Do not use the printer if the printer body is damaged.
4. Avoid plugging in the printer into a jack being used by couple appliances.
5. Do not put the printer on an unstable cart, stand, or table.
6. Make sure the printer is operated under the type of power indicated on the marking label. If you are not sure the type of power, please consult your dealer or local power company for detail.
7. Do not block air vents protecting the printer from overheating.
8. For Services, please contact with HiTi authorized and certified distributors, dealers, or professional service centers for help. Please DO Not attempt to disassemble HiTi product by yourself. You may refer to HiTi Warranty Card for more detail.
9. The Equipment shall be used at maximum 35˚C ambient temperature.
10. An approved power cord greater or equal H05VV-F, 2X or 3G, 0.75mm^2 must be used.
11. The door MUST be closed while the printer is working.

FCC Notice

Do not make any changes or modifications to the equipment unless specified in the instruction. This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15 of the FCC Ruldesigned to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures :

1. Reorient or relocate the receiving antenna.
2. Increase the separation between the equipment and receiver.
3. Never push objects into this equipment through cabinet openings, which may touch dangerous voltage points or short out parts that could lead to a fire or electric shock.
4. Never spill liquid on this equipment.
5. Connect the device into an outlet on a circuit difference from that to which the receiver is connected.

Trademarks

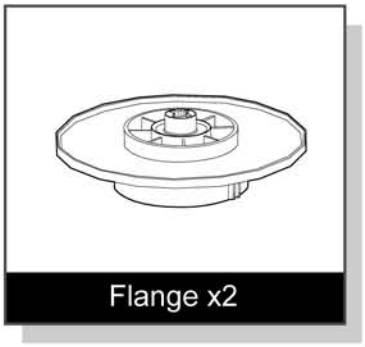
Microsoft, MS-DOS, and Windows are registered trademarks of Microsoft Corporation. Adobe and Acrobat are registered trademarks of Adobe Systems Incorporated. Mac, Macintosh, and Mac OS are trademarks of Apple Computer, Inc., registered in the U.S. and other countries. Pentium is a U.S. trademark of Intel Corporation. All other trademarks or registered trademarks are properties of their respective companies.

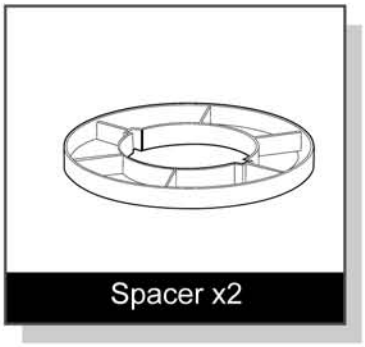
Table of Content

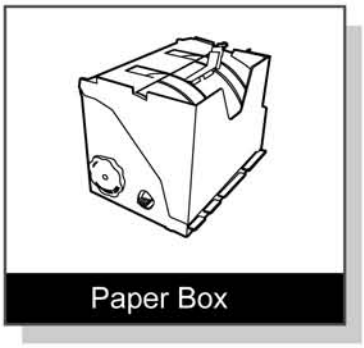
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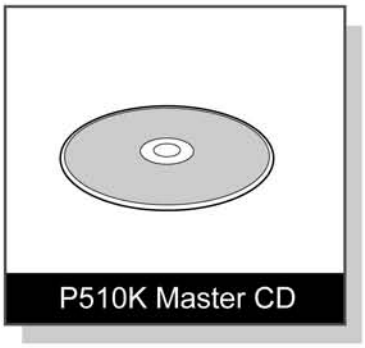
Checking Package Contents

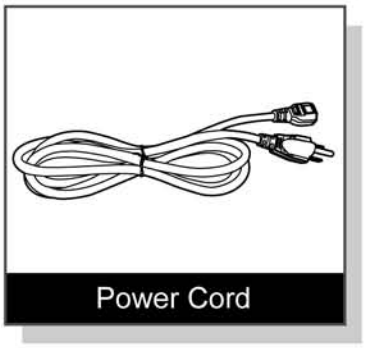

HiTi Photo Printer P510K

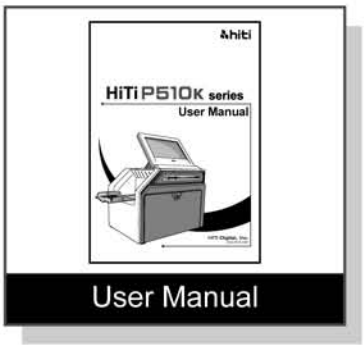

Flange x2


Spacer x2

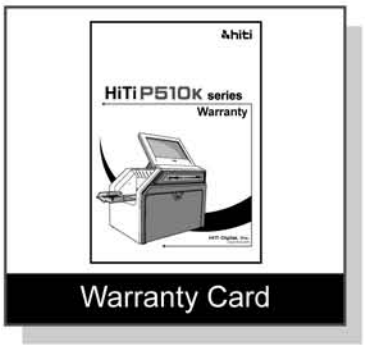

Paper Box


P510K Master CD


Power Cord



User Manual



Warranty Card

Note

1. If anything missed from the package, please contact your local dealer or HiTi service center nearest to you.
2. Paper roll spacer is NECESSARY only for 5x7 size paper roll installation.
3. Consumables are EXCLUDED.

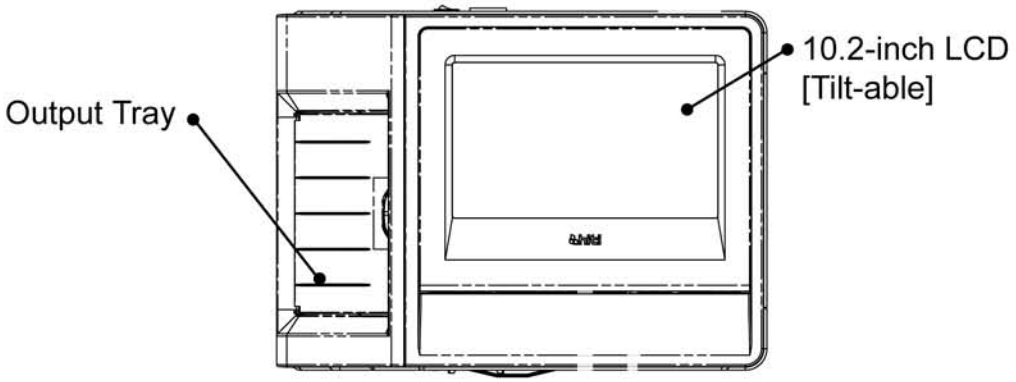
Getting the Latest Update & Service

HiTi Digital, Inc. website provides the latest driver, application, user's manual, printer firmware, and so on for users to download. Please visit our website at www.hi-ti.com for more information.

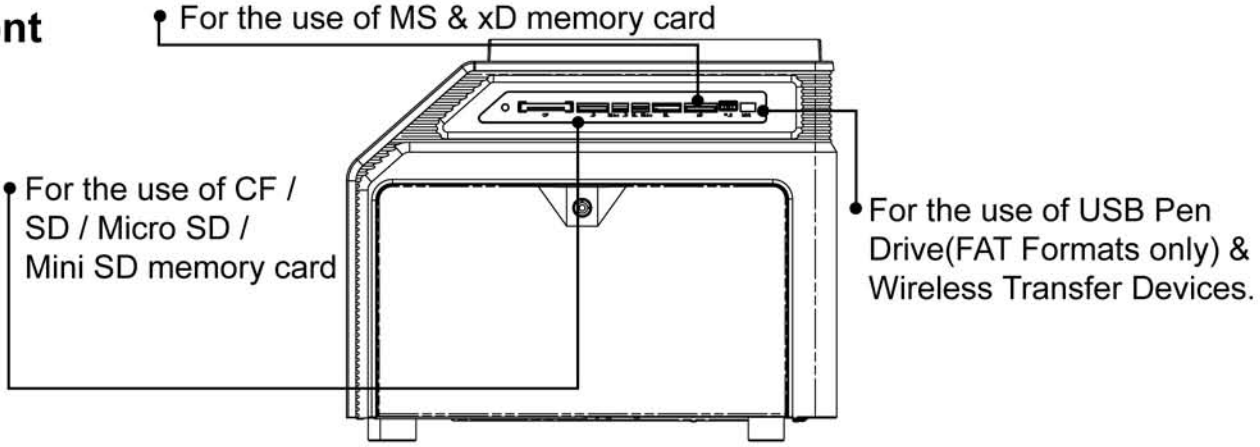
Any questions toward HiTi product(s), please contact your local service center for detail.

Introduction of Printer

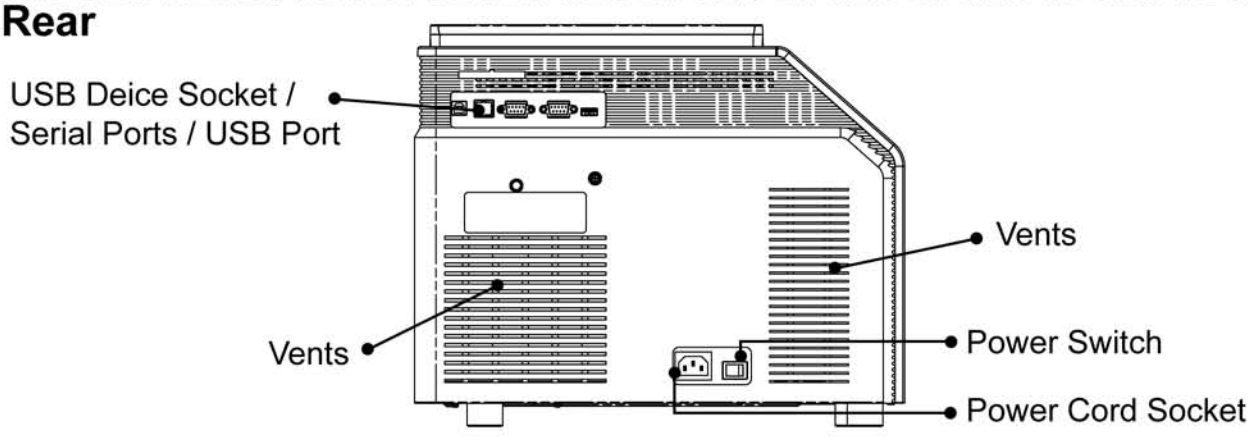
Top



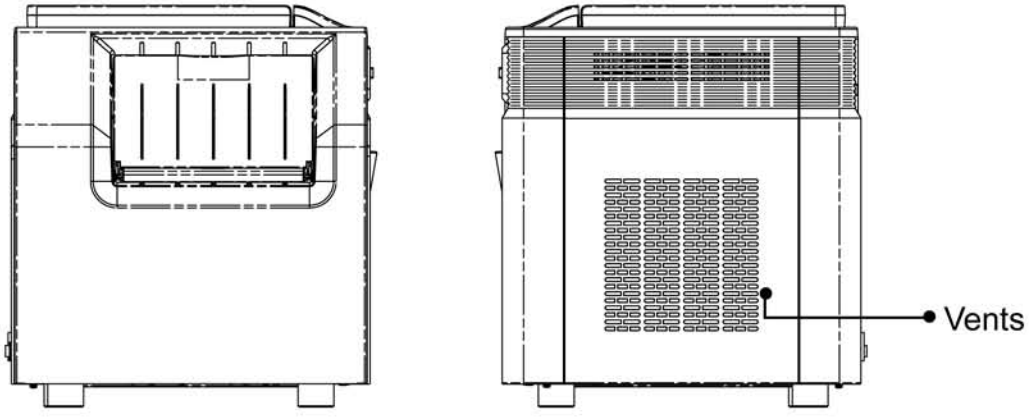
Front



Rear

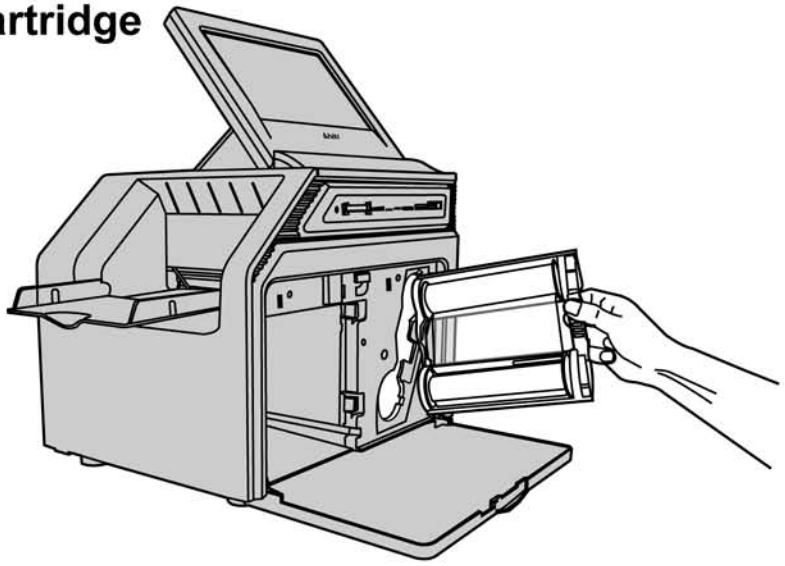


Sides



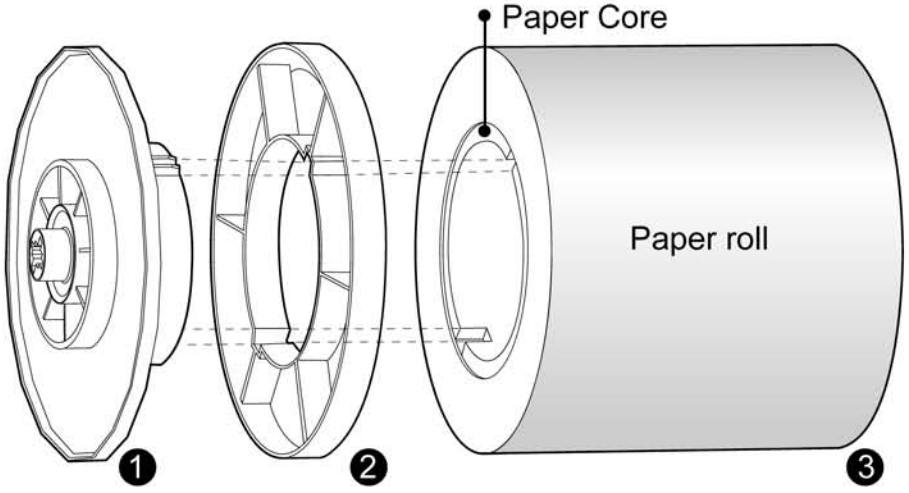
Making Printer Ready to Print

Installing the ribbon cartridge



Installing the paper box

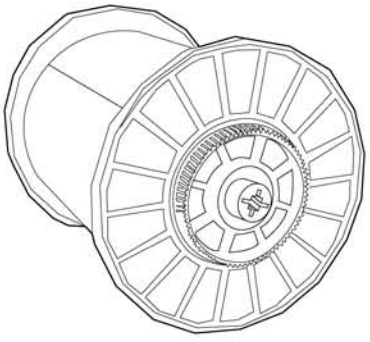
a. Assembling the paper roll and flange



1 = Flange (Two colors)

2 = Spacer (Necessary only on 5x7 size paper roll installation)

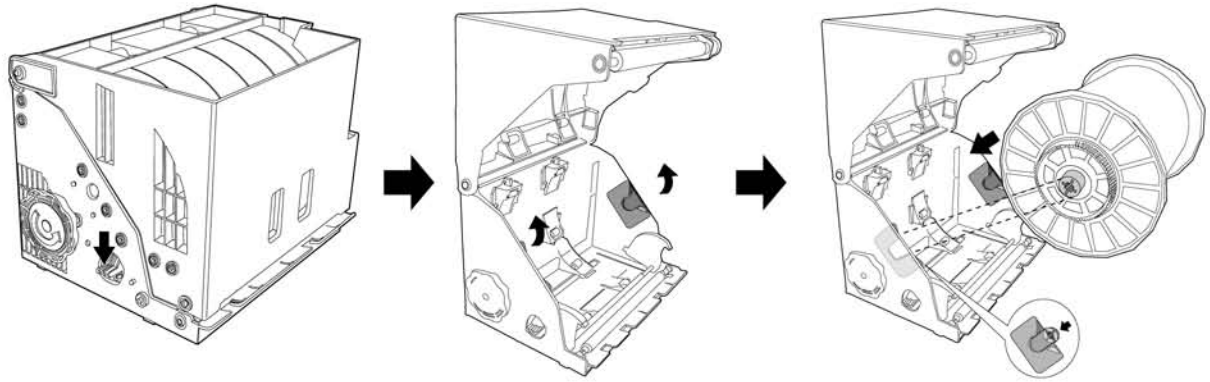
3 = Paper roll



(After assembly)

Upon assembly, please install the spacers in the paper flange (green) and paper flange (orange) first when using 5x7 size paper roll. The two spacers are identical.
Match the notch of paper flange and the notch of paper core. Note that one side of paper core has 2 notches, and the other has 3 notches.

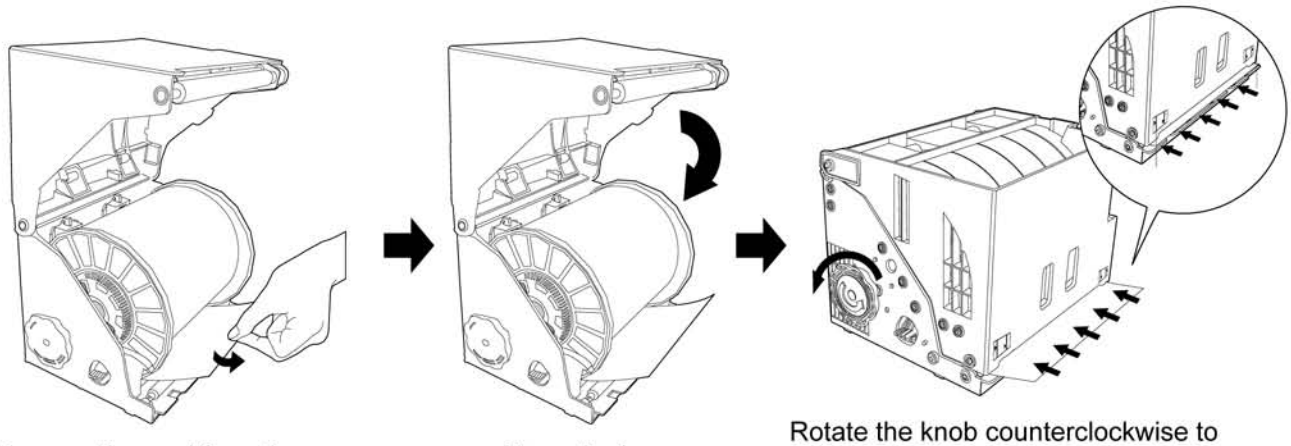
b. Putting the paper roll into paper box



Flip the paper box as shown, and then press the box button to open the box.

(Open the box)

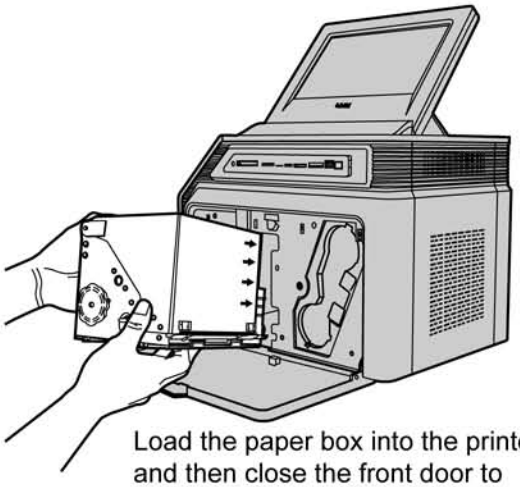
Place the paper roll into the box as shown, make sure the color of paper roll flange is in consistency with same color of flange holder inside the box.



Remove the seal from the paper after setting the paper roll, and then pull out the paper so that it comes out across the box edge.

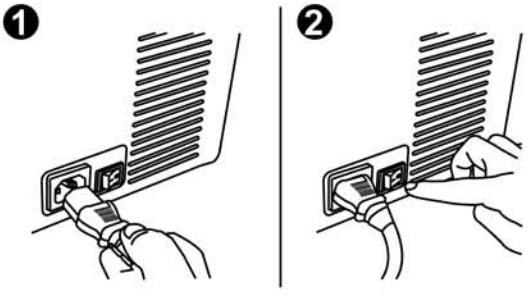
Close the box

Rotate the knob counterclockwise to draw back protruding paper until it's straight and aligns with paper box bottom edge as shown.



Load the paper box into the printer and then close the front door to finalize the installation.

c. Powering up the printer



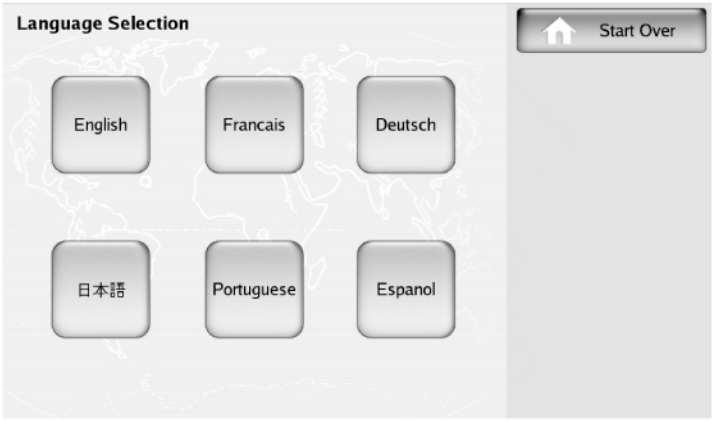
After the printer is switch on, your printer is ready for use.

Introduction of “Photo Kiosk P510K” Function

1. Click the touch screen to activate the software

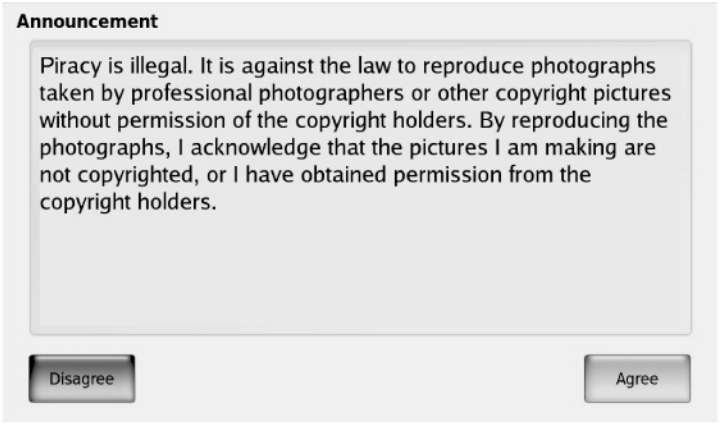


2. Choose the desire language format



Language selection page can be pre-set and arrange at the backstage administration function. Please refer to page 23 for more detail.

3. Intellectual property claim

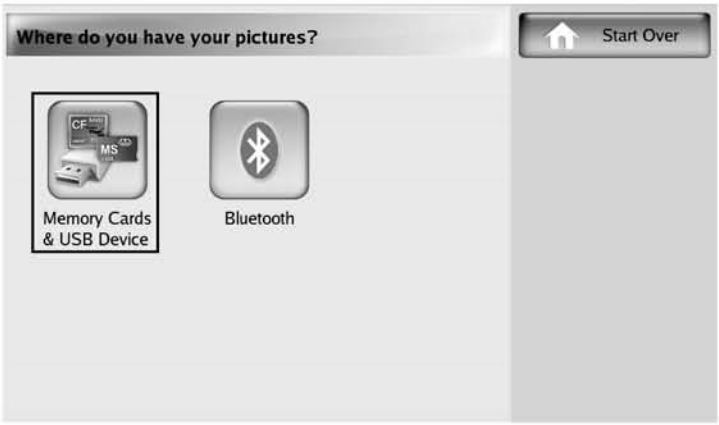


If you agree with the announcement, please click “Agree” (Agree) to continue your image finishing. If you don’t agree with the announcement, please click “Disagree” (Disagree).

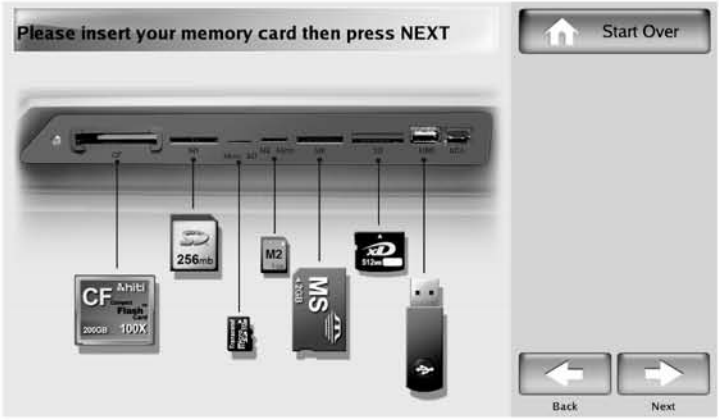
4. Memory storage device

4-1 Choose memory cards & USB device

(Note: the black rectangle doesn't exist)

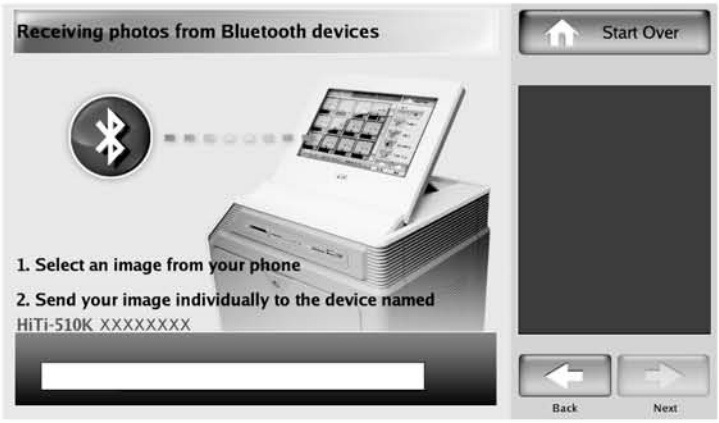


Please follow the guidance to insert memory cards & USB device



4-2 Choose Bluetooth device

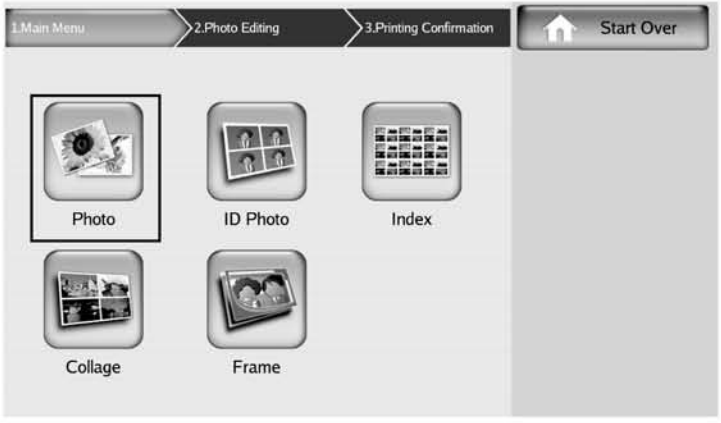
Please follow the instructions shown on the screen. Meanwhile, please make sure to enable Bluetooth function at backstage administration feature. Please refer to page 26 for more detail.



5. Choose the function of Photo, ID Photo, Index, Collage, & Frame

5-1 Print by "Photo" function

a. Click "Photo" icon to start the function (Note: the black rectangle doesn't exist)



b. Touch the images you want to print. You may click (- +) to decrease/increase SINGLE image printing quantity. You may also click "Select All" ( ) and "+" (+) to print 1 (one) print for ALL images in your memory card.



c. Once the image is chosen, the back ground will turn blue (shown as) and you may click (, ,) for more editing functions on your image. Please note "Rotate/ Crop" and "Brightness/ Contrast" are the pre-set adjustable short cut on the backstage administration function. You may refer page 31 for more detail.

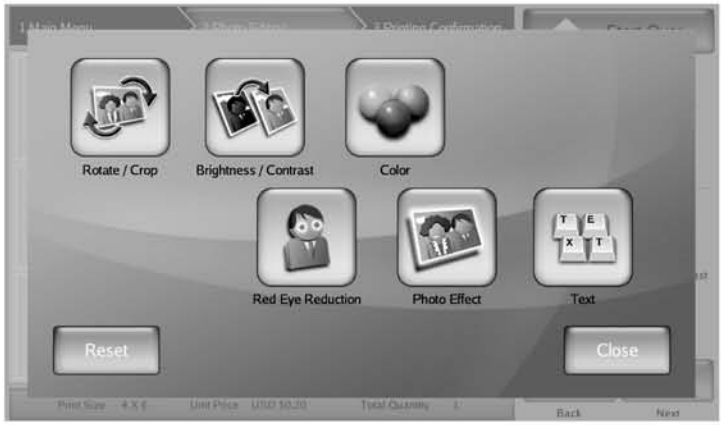
d. The “Rotate/Crop” function allows you to rotate and zoom in/out the image. If you want to confirm the adjustment, please click “Ok” (OK) and if you want to cancel the adjustment, please click “Cancel” (Cancel) .



e. The “Brightness/Contrast” function allows you to adjust the brightness, contrast, sharpness, and saturation of each image. If you want to confirm the adjustment, please click “Ok” (OK) and if you want to cancel the adjustment, please click “Cancel” (Cancel) .



f. The “More Edits” function gives you editing features, such as color adjustment, red eye reduction, photo effect, and text. You may click “Close” (Close) to confirm settings and leave or click “Reset” (Reset) to give up all settings had had made.



(i) Color Adjustment:



(ii) Red Eye Reduction:



Click up, down, right & left icons to move the red rectangle to red eye reduction area. Zoom in/out icon allows you to decrease/ increase the red rectangle size. If you want to confirm the adjustment, please click “Ok” (OK) and if you want to cancel the adjustment, please click “Cancel” (Cancel) .

(iii) Photo effect:



Click different photo effect icon to change image outcome.

Click “Cancel” (Cancel) to leave without any change on images.

Click “Ok” (OK) to confirm the effect on photo and leave.

(iv) Text color:



Text color: to change text color

(v) Text font:



To choose the font of text

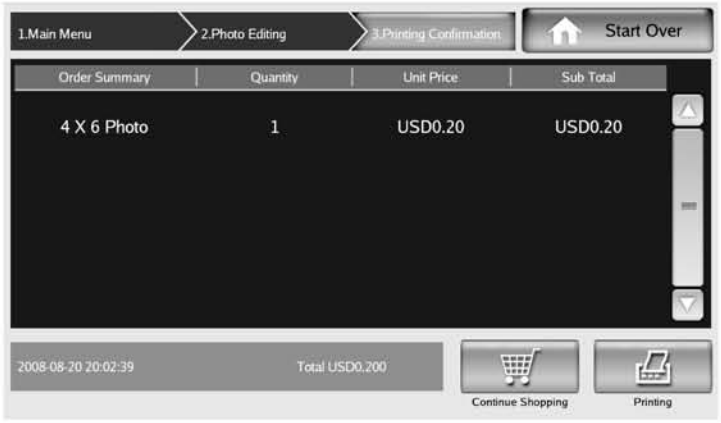
(vi) Text size:



To adjust text size

Once you have finished all editing, please click “Ok” (OK) .

g. You may click “Printing” () to check out your order, or you may continue another order by clicking “Continue Shopping” () .



h. Once checked out the order, please make the payment at the cashier and obtain the password for printing your orders. (Note: Password is optional depends upon the setting.)



i. Input password and click “Ok” () on the key board and if the passport is valid, the printer will start to print your orders.

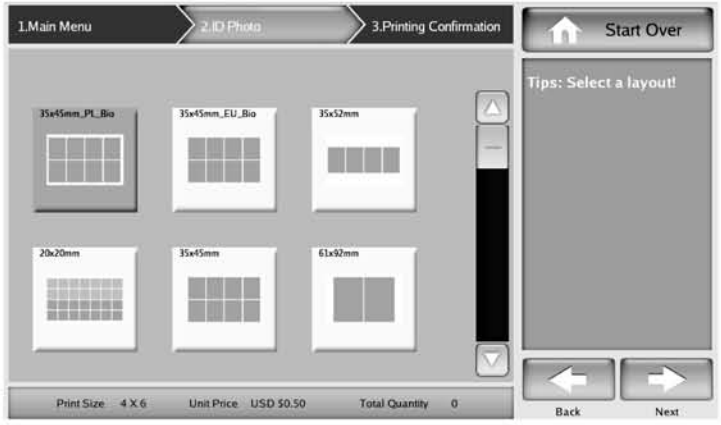


5-2 Print by “ID Photo” Function

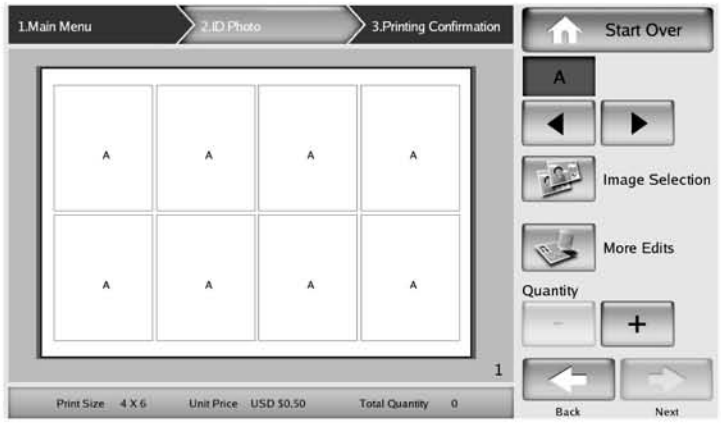
a. Click “ID Photo” icon to start the function (Note: the black rectangle doesn’t exist)



b. Choose the desired ID photo layout



c. Once confirmed the ID photo layout, you may start browsing image to fit on the layout column.



d. After you have confirmed the image for ID photo, you may also implement “More Edits” function to enhance image quality before printing.

5-3 Print by “Index” Function

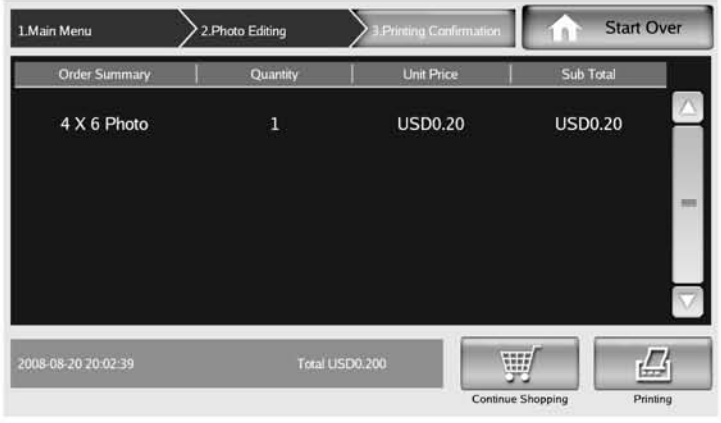
a. Click “Index” icon to start the function (Note: the black rectangle doesn’t exist)



b. Browsing your image device and click “Quantity” (Quantity − +) to confirm copies of Index you would like to print.



c. Click “Next” (→) to preview your order and then click “Printing” (🖨) to confirm the order. If you want to do another order, please click “Continue Shopping” (🛒) .



d. Once confirmed the order, please make the payment at the cashier and obtain the password for printing your orders. (Note: Password is optional depends upon the setting.)



e. Input password and click “Ok” (OK) on the key board and if the passport is valid, the printer will start to print your orders.

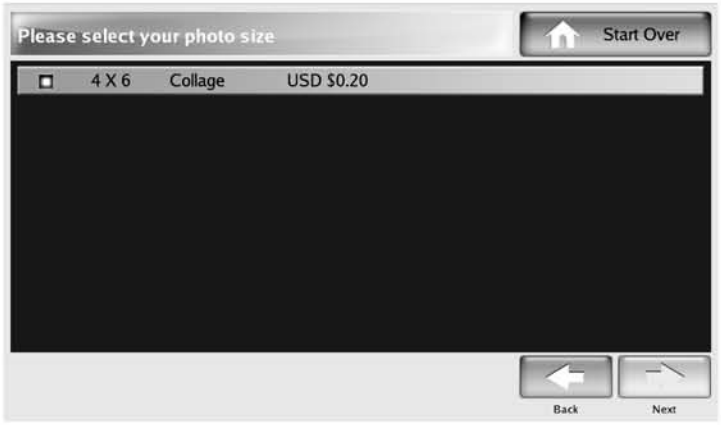


5-4 Print by “Collage” Function

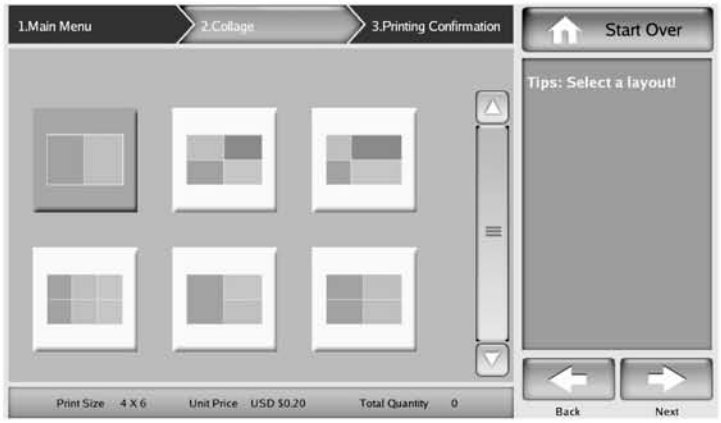
a. Click “Collage” icon to start the function (Note: the black rectangle doesn’t exist)



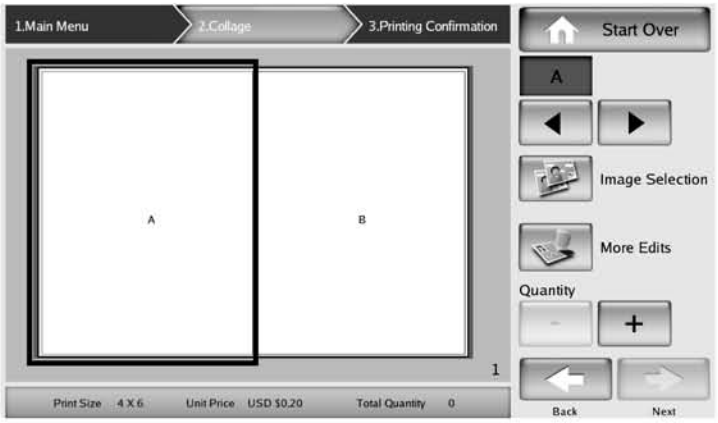
b. To confirm the printing size on your collage photo, please click “Next” () . You may need to choose the printing size when installed 6x9 ribbon cassette. (Note: 6x9 ribbon cassette supports 6x8 & 6x9 printing size)



c. Choose the desired Collage layout and once the layout is chosen, the back ground would turn into orange color and click “Next” () to confirm the process.

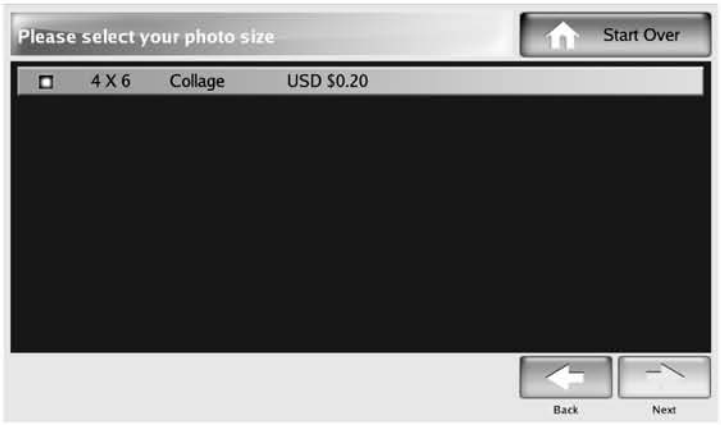


d. You may directly move the rectangle by touching the screen (after you move the rectangle, it would automatically browsing your images) or click “Right” (▶) or “Left” (◀) to move the rectangle to desired column.



e. After you click “Right” (▶) or “Left” (◀) to move the rectangle to desired column, you may click “Image Selection” ( ) to browse images fitting in the desired column. Once you fit in the desired column, you may choose “More Edits” ( ) to add moe image enhancement function. You can do it again on the other column.

f. Click “Next” ( ) to preview your order and then click “Printing” ( ) to confirm the order.



g. Once confirmed the order, please make the payment at the cashier and obtain the password for printing your orders. (Note: Password is optional depends upon the setting.)



h. Input password and click “Ok” (OK) on the key board and if the passport is valid, the printer will start to print your orders.



5-5 Print by “Frame” Function

a. Click “Frame” icon to start the function (Note: the black rectangle doesn’t exist)



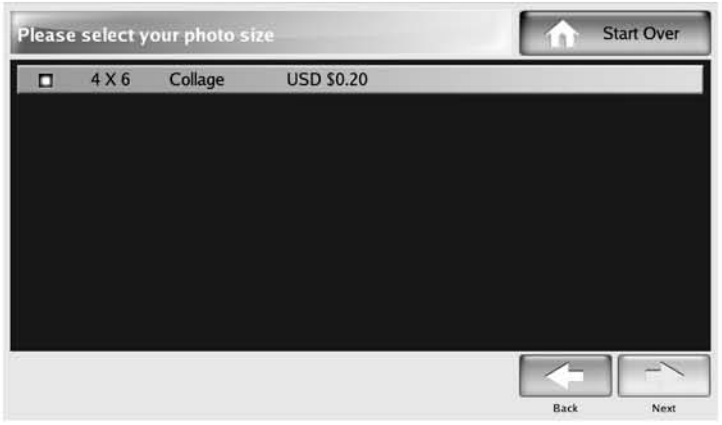
b. Browsing your image device and choose the one you want to add on a frame.



When you have confirmed the desired image to add on a frame, the frame samples would show on the right hand side (Samples would follow the direction of your image: portrait/ landscape) and you may click the frame sample to preview the result. If you would like to replace the initial frame, simply click the other sample you like. Clicking “Next” () to confirm your order.



c. Click “Next” () review your order and then click “Printing” () to confirm the order.



d. Once confirmed the order, please make the payment at the cashier and obtain the password for printing your orders. (Note: Password is optional depends upon the setting.)



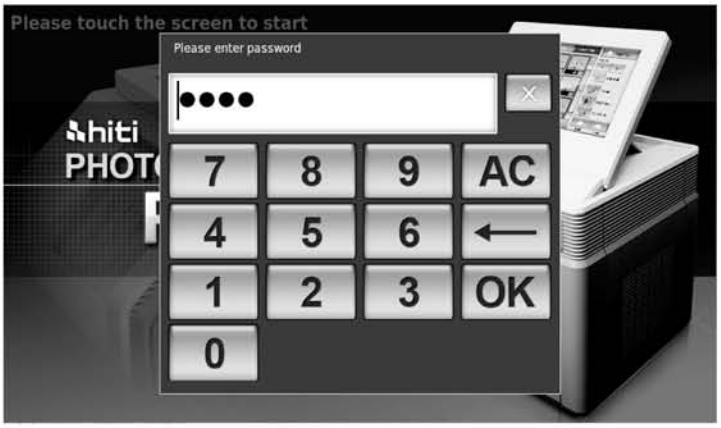
e. Input password and click “Ok” () on the key board and if the passport is valid, the printer will start to print your orders.



Introduction of P510K “Backstage Administrative Feature”

1. Input password to login

Click twice on the upper right corner of the initial page and a numerical keyboard for input password would pop out. Insert the password and click “OK”. (Note: the default password is 1234.)



2. “Configuration”

a. You may change the name of your P510K by clicking (abc) .



b. Once you click (abc) , a page of keyboard would pop out and you may start to key in the new name of 510K.

c. On the “Language” column, you can choose up to six different languages to display on the front end language section. (Note: the black rectangle doesn’t exist)



You may also delete or change the displayed language by clicking the icon of each language. The deleted language column will not display on the front end. (Note: the black rectangle doesn’t exist!)

Please note the upper left language (shown as English in this manual) is the language will show on the backstage administration pages. You may change to any other language that the machine supported. Once you have changed it, please leave the backstage administration page and login with password again. Then you can have your desired language show on the backstage administration function.



d. You can change the display size unit from “CM” to “Inch” by clicking the “Measure” () icon.



e. You can change the unit of currency by clicking “Currency” (

) icon. If you cannot find the ideal currency unit, you may create your own currency unit as well.



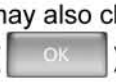
f. If you want to ignore the beep sound while clicking the screen, you can choose and click “OFF” and OS will be on mute mode.



g. You may change date format by clicking the icon “Date” (

) .



You may also change the date with the same click and once you confirm the change, please click “Ok” (

) .

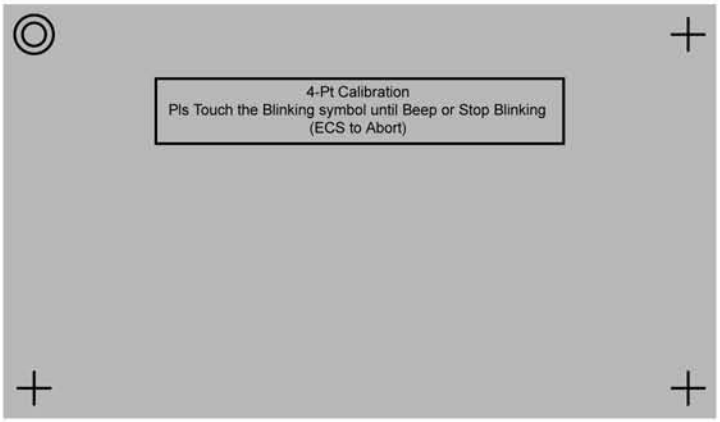
h. If you want to change the time, please click the icon “Time” (Time hh : mm : ss) .



i. The “Touch screen adjustment” (Touch screen adjustment) allows you to implement the alignment of the touch screen if your touch screen function doesn’t react correctly.

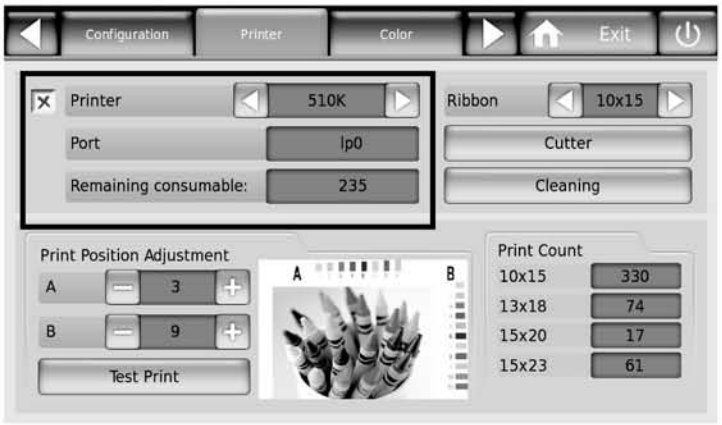


You need to click 4 (four) corners on the screen in proper order and remain your finger tip on the corner until a blinking circle became a solid cross (approx. 3 seconds on each corner). The system will lead you to complete the calibration process. We strongly recommend you to calibrate the touch screen when you start the very first usage and every month to ensure its function under fine working condition. If you have further question, please feel free to contact your dealer or visit www.hiti.com to leave message to HiTi Customer Service Dept. (Note: the black rectangle doesn’t exist!)

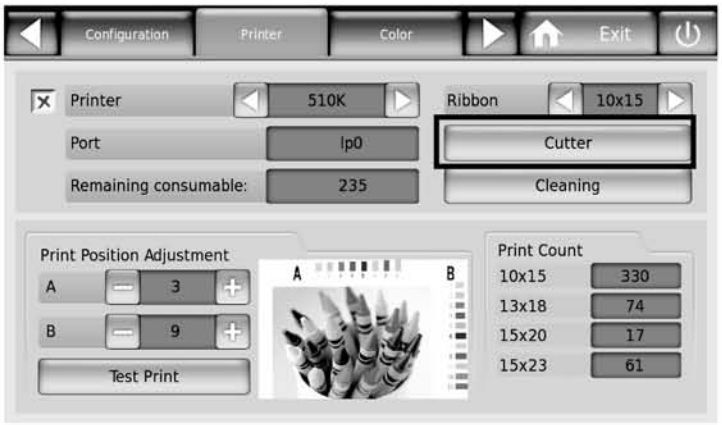


3. “Printer”

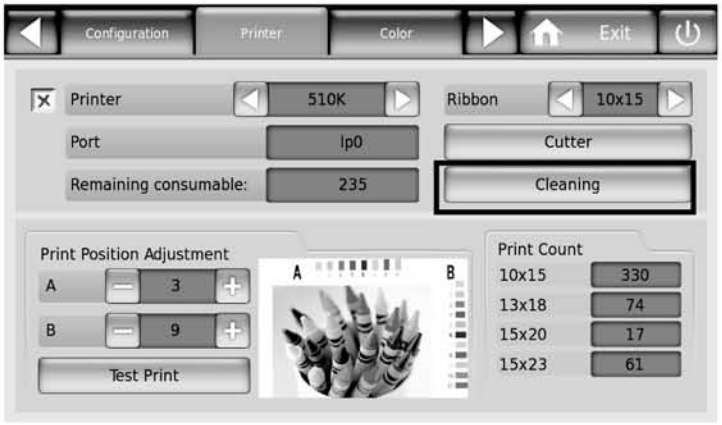
a. You can check consumable condition on the machine here. It shows remaining prints on the ribbon cartridge you loaded on the machine. You can also set the ribbon size to match the one you loaded onto the machine. If you set the ribbon size doesn’t match with the ribbon cartridge you have loaded onto the machine, the machine would pop out a warning message after you confirm the printing job. If you connect another P510S onto P510K, please make sure the ribbon size matched with the ribbon cartridge you put on P510S.



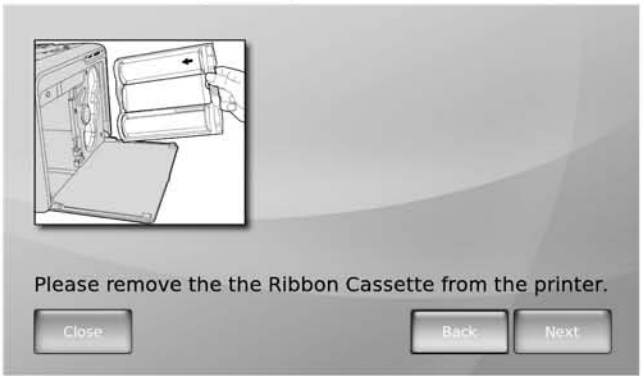
b. “Cutter” is the function allows you to cut off the paper if your finger prints stay on the paper while loading paper roll onto the paper box. When you click “Cutter”, the machine will pop out a warning message and once you confirmed it, the machine will automatically cut 4 (four) sheets of 4x6 size paper off without printing.



c. “Cleaning” function allows you to implement cleaning procedures.



(i) When you click “Cleaning” icon, the machine will guide you to remove the ribbon cartridge and click “Next “ (Next) .



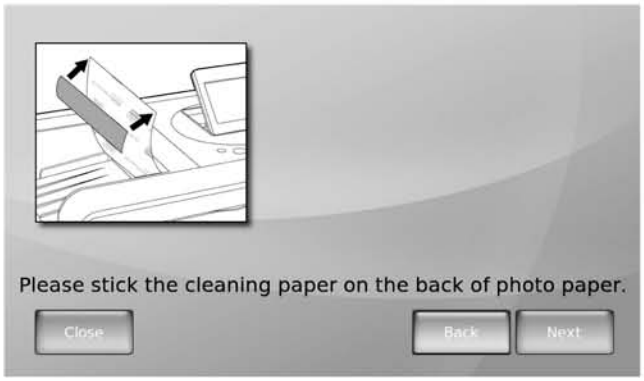
(ii) Prepare your cleaning paper and remove the film from it, then click “Next “ (Next) .



(iii) After you clicked “Next” from 2nd step, the machine will automatically feeding out the paper.



(iv) Please stick the cleaning paper on the back of photo paper.



(v) Click “Next “ (Next) to start cleaning function.



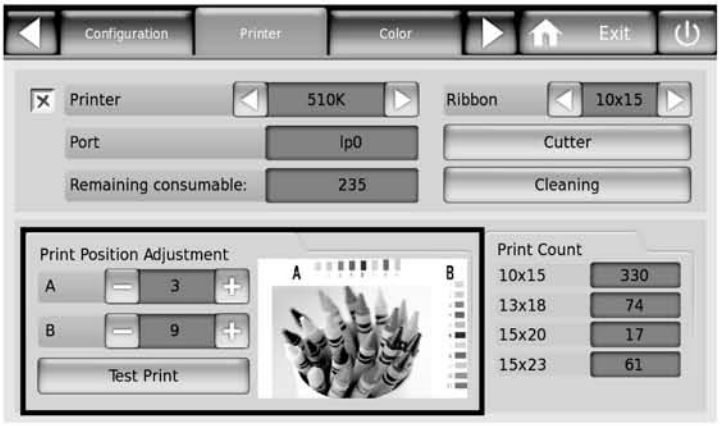
(vi) Please wait a moment while the machine is cleaning.



(vii) Please click Finish (Finish) when the machine has completed cleaning.

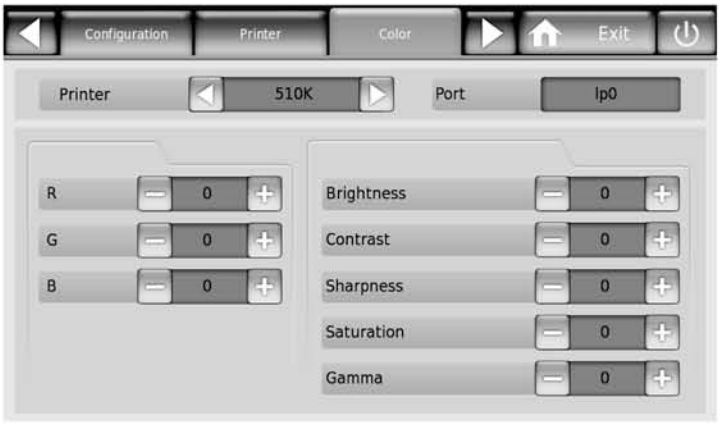


d. You can align printing area to avoid unexpected white boarders by “Print Position Adjustment” function. “A” means horizontal alignment and “B” means vertical alignment. Numbers show on the meter refers to the gap you need to adjust. For example, if you print out a photo and an unexpected white boarder shows on the “B” side, the best margin is No. 6. Therefore, you can adjust the “B” position to No. 7 to ensure the adjustment is perfectly made. (You may do it that same on “A” side)



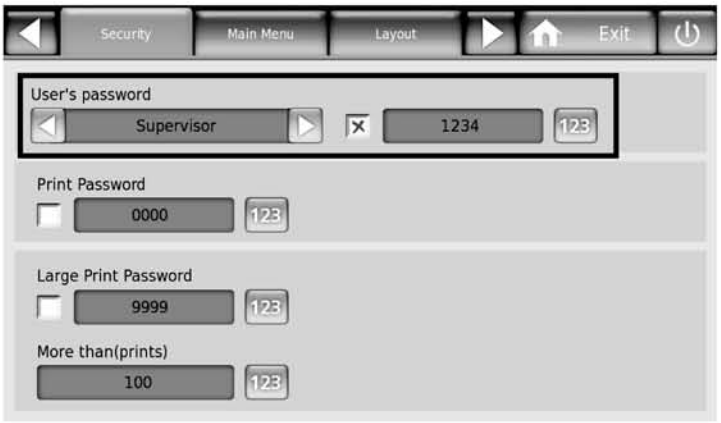
4. “Color”

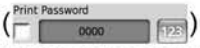
You can adjust the machine printing color preference on this page. The default setting is 0 (zero) on each item. P510K allows you to connect another unit of P510S and which means the upfront computer can control the connected P510S under PC mode. Therefore, you can also adjust P510K’s printing color preference here.



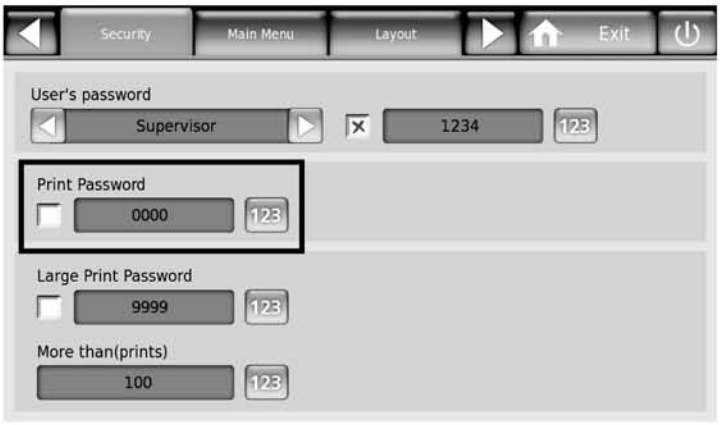
5. “Security”

a. You may set up different password for operators and there are maximum 3 (three) operators you can set up on P510K. Please be reminded that each operator’s password cannot be the same. Each operator’s password must be unique. Once you done the password setting, you can go to “User Mode” page to authorize each operator’s working function. (Note: the black rectangle doesn’t exist!)

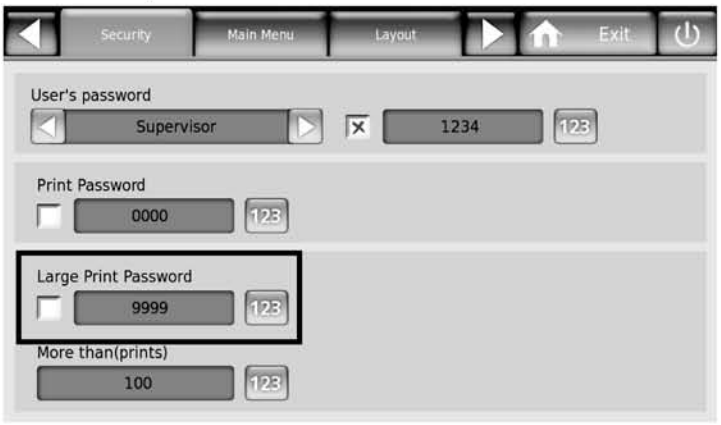


b. You can enable “Print Password” (

) function by checking it. Once you set it up, the machine would request the password before every printing job. If you don’t check this function, there is no password requested before every printing job. (Note: the black rectangle doesn’t exist!)

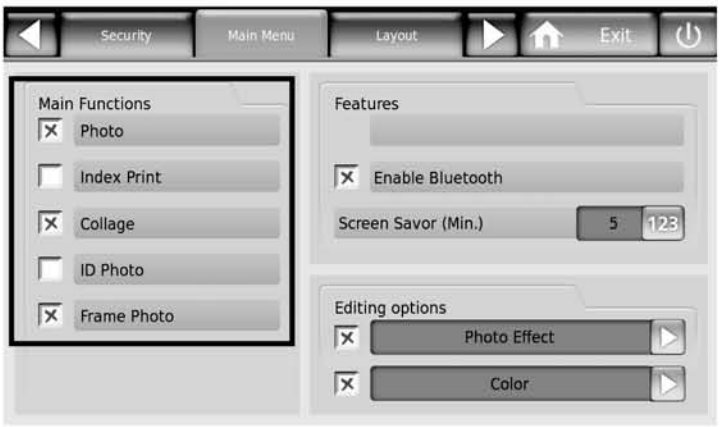


c. “Large Print Password” allows you to have another set of password, if the printing job loading excess the large print quantity as set. When you have checked “Large Print Password” and “More than(prints)” in the meantime and your total printing quantity excess the number of “More than(prints)”, you need to input “Large Print Password”, instead of “Print Password”. (Note: the black rectangle doesn’t exist!)

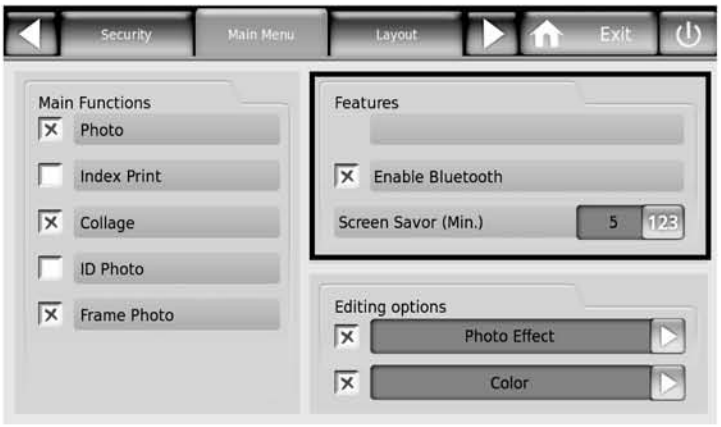


6. “Main Menu”

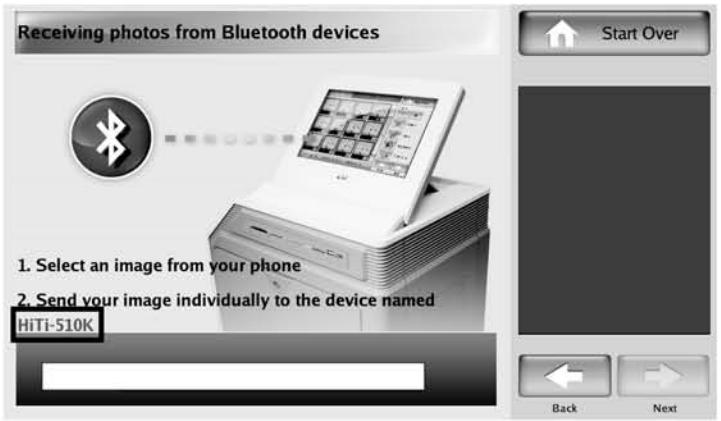
a. There are 6 (six) main functions on the main menu and you may enable or disable those main functions by checking them. Once you don’t check the main function, it will not display on the front end main menu. (For example: if you only check “Photo”, “Collage” & “Frame Photo”; therefore, “Index Print” & “ID Photo” won’t be shown on the front end main menu.) Please note that “Index Print” and “ID Photo” only can be printed on 4x6 consumable. Therefore, when you load 5x7 or 6x9 consumable, you MUST un-check “Index Print” and “ID Photo”. (The machine will pop out warning message when you load 5x7 and 6x9 consumable.)



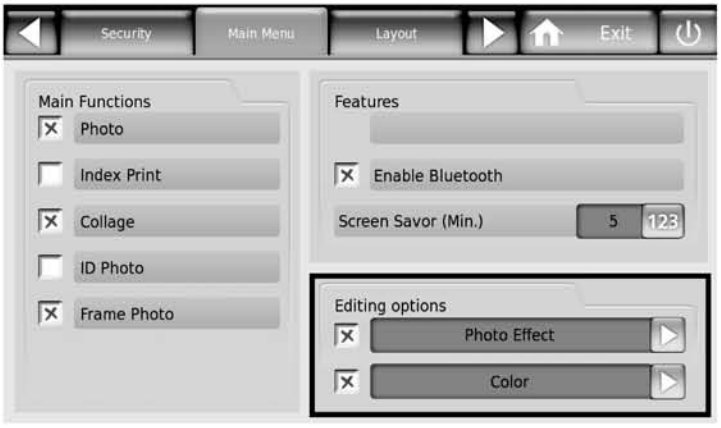
b. The machine is capable for Bluetooth devices transfer images. You need to enable this function here by checking it. “Screen Savor (Min.)” is for setting time of activating advertisement when the machine is idle. The default setting is 5 (five) minutes. You may click “123” to change the time to activate advertisement.



Once you enable it, you can see Bluetooth receiver ID on the front end when you choose to transfer image by Bluetooth devices. Your Bluetooth device needs to search the ID (HiTi-P510K) and set it as dedicated receiving device. (Note: Password is optional depends upon the setting.)



c. There are 2 “Editing options” that you can set as short cuts on front end image browsing page. You can click the arrow to change the short cut function you want to set up.

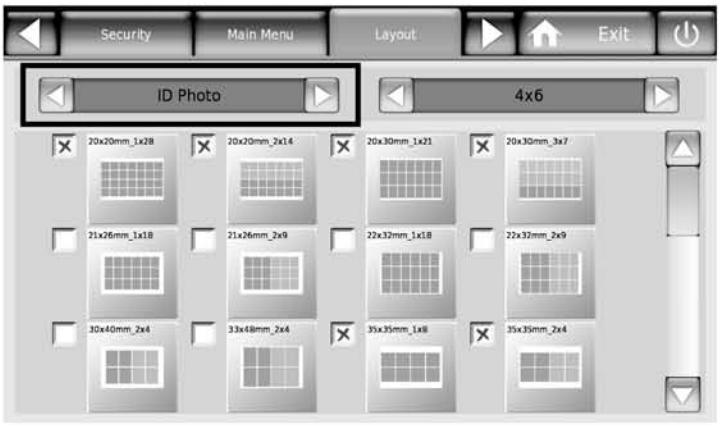


The 2 (two) editing options shown on below black rectangle are short cuts. You may also find these 2 editing options in “More Edits” () . (Note: the black retangle doesn’t exist.)



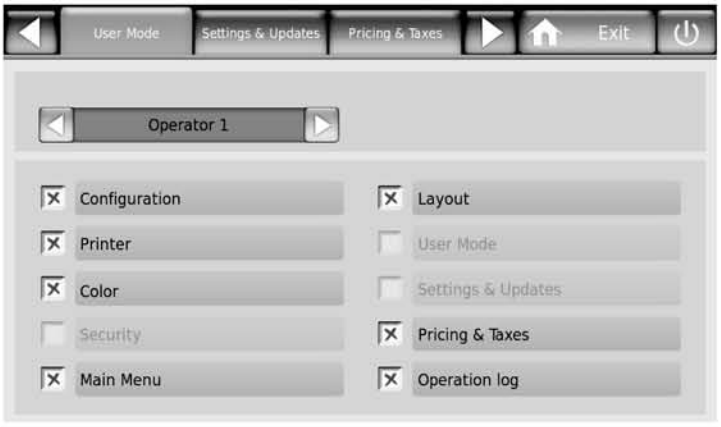
7. “Layout”

a. ID Photo and Collage layouts can be pre-set here. Please note that ID Photo and Collage only support on 4x6 printing size in P510K. You can set up layouts depends on market demand time to time.



8. “User Mode”

The machine owner/ supervisor can define operators’ working functions on “User Mode”. Once their working function has been defined, they can only operate the defined working functions when login their own password.



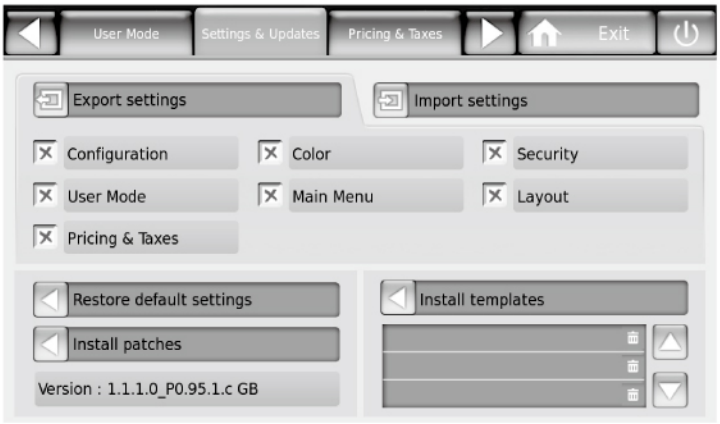
9. “Setting & Updates”

a. “Export settings” (Export settings) allows you export machine settings to memory card as a spare file. If you want to restore the settings you made, insert the memory card with spare file and click “Import settings” (Import settings) .

b. You can abandon your settings by clicking “Restore default setting” (Restore default settings) , then your machine will have the original settings.

c. “Install patches” TBD

d. “Install templates” TBD



10. “Operation log”

“Operation log” gives you the information of the machine printing job history. You may click “Export Log” (Export Log) to export operation log to memory card as excel file. Please note that clicking “Clear Log” (Clear Log) will delete all operation log information.



Specification

Please note that specification of P510 Series is subject to change without notice.

Item	Description
Resolution	300 x 300 dpi
Max Prints Size	6x9 borderless
Printing Speed (4x6)	Less than 14 sec
Capacity	4x6: 330 images 5x7: 190 images 6x8 / 6x9: 150 images
Printing Category	4x6 / 5x7 / 6x8 / 6x9
Display	10.2-inch TFT LCD (Tilt-able)
Memory Card*	CF / SD (SDHC) / Micro SD / Mini SD / MS / xD / USB Pen Drive
Wireless Capability	Bluetooth
Operation System	Linux
Power consumpion	Standby: 40 W Printing: 350 W
Dimension & Weight	411 x 311 x 337 mm ; 40 lbs
Operating Temperature & Humidity	+10℃~35℃；20%~80% RH

HiTi P510K Problem Handling Instruction

INDICATION of PAPER JAM & RIBBON JAM:

Since the printer will not show “Ribbon Jam” message on the display nor on the driver, the below definition is for user to figure out what the problem could be.

Paper Jam

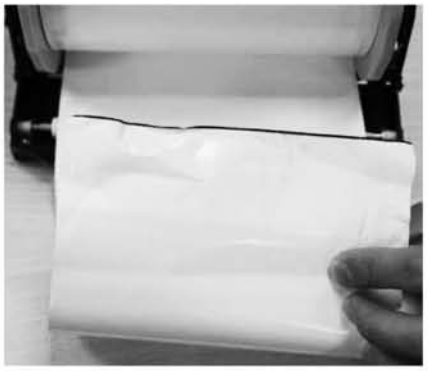
Situation one: “Paper Jam” message shown on the display.
Situation two: “Paper Jam” message is not shown on the display, but the paper box cannot be pulled out from the printer.
Situation three: Paper is jammed with the ribbon causing “Paper Jam” error message.

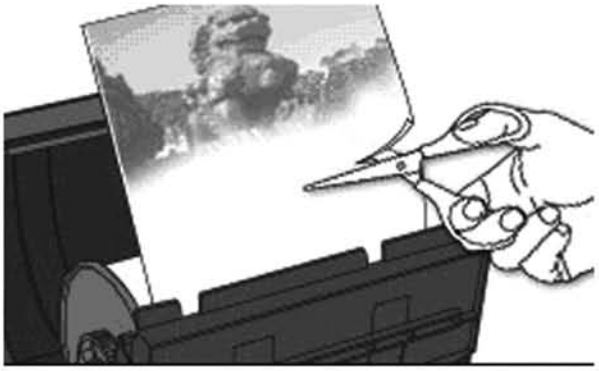
Ribbon Jam

Situation one: Ribbon is jammed inside the interior roller, but there won’t be any error message shown on the display.
Situation two: Ribbon cartridge is not removable because of jam.

PAPER JAM & PAPER OUT PRECAUTIONS:

Prevent using the paper while it’s wrinkled up. Please cut-off the wrinkled part.





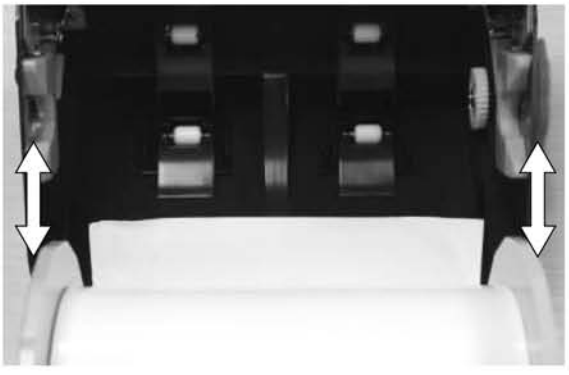
Please check interior of the paper box to make sure it is clean without any objects that is not suppose to be there.

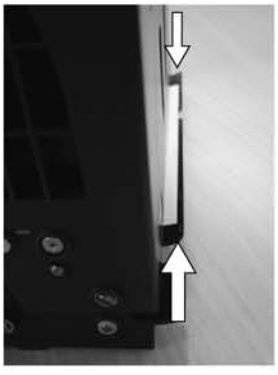






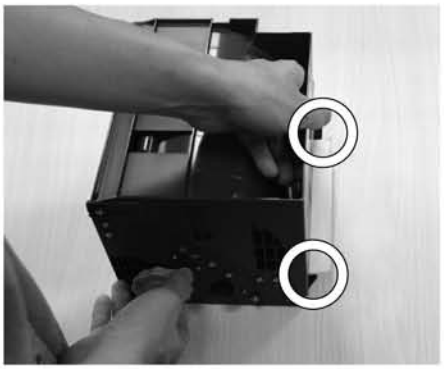
Please make sure the color of paper roll flange is in consistency with same color of flange holder inside the box.





Q1. What should I do when a “Paper Out” message occurs?

A: Wrinkled edges of paper could cause paper out problem. Please cut-off paper and make sure the paper is completely new and flat.



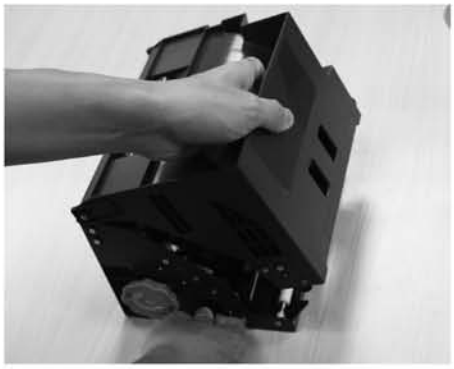
Please check if the following 2 rollers are dusty or contaminated in the paper box. If they’re dusty or oily, please clean them.

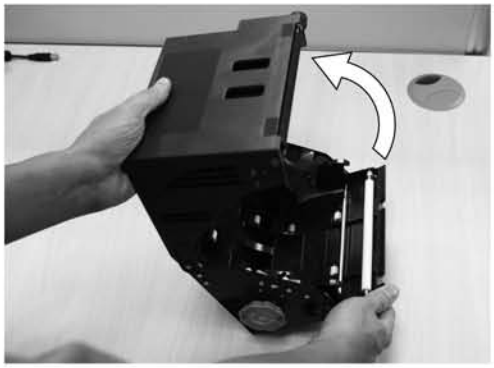




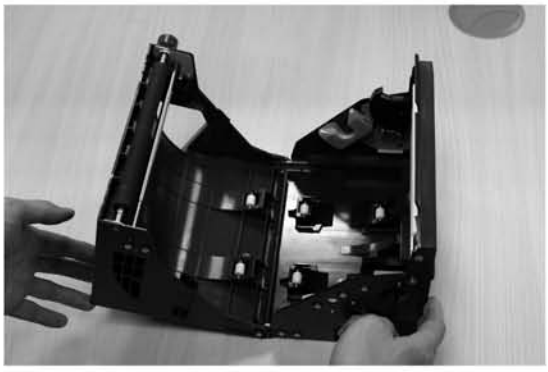
After cleaning rollers properly, please follow the below safety instruction to install the paper roll into the paper box.

Place the paper box on a flat solid surface then open it.



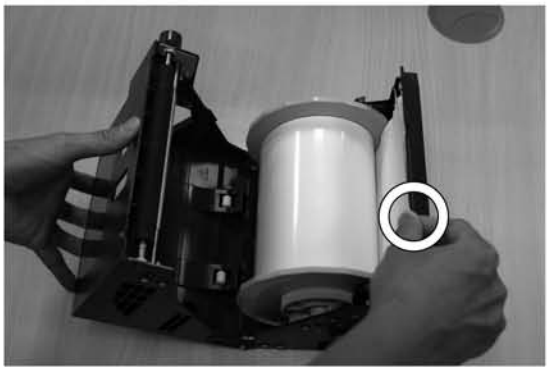


Have it widely opened and insert the paper roller.





Hold the paper.

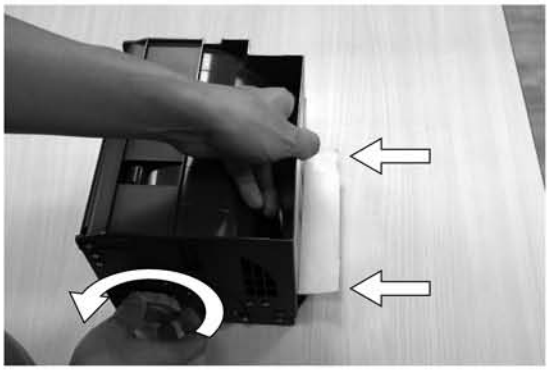


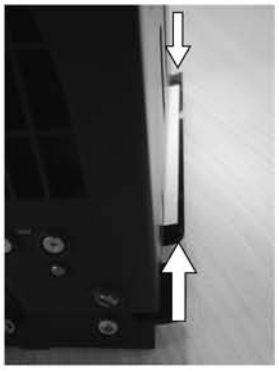
Flip the paper box back to standing position and close the paper box.





Turn the knob counterclockwisely to pull paper to the correct position as shown below (Let paper installed inside the front of tray).





Q2. What Should I do when a “Paper Jam” message occurs?

A: When the paper is jammed inside, the printer will automatically guide you with the process of how to solve it manually. Please follow the instruction as to each picture indicated.

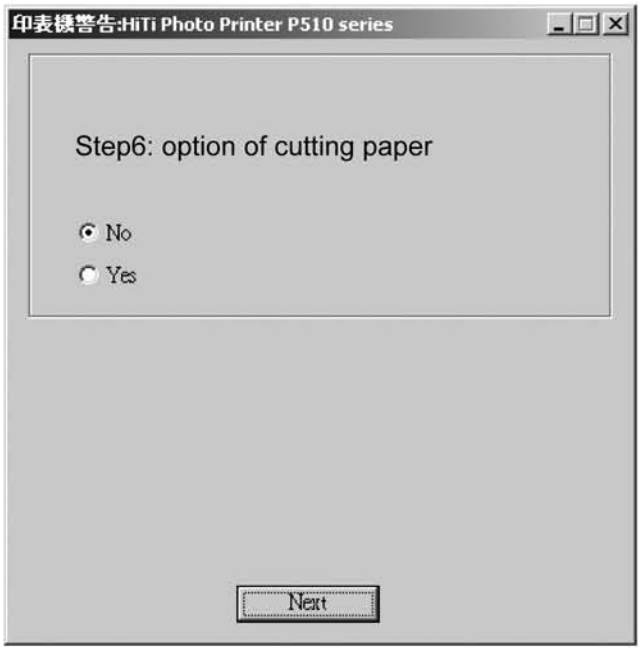





印表機警告:HiTi Photo Printer P510 series
夾紙！
Step3: cut off the incompleted paper
Next


印表機警告:HiTi Photo Printer P510 series
Step4: eject the ribbon
Next


印表機警告:HiTi Photo Printer P510 series
Step5: reattach the ribbon, if need
Next


印表機警告:HiTi Photo Printer P510 series
Step6: option of cutting paper
No
Yes
Next

Q3. What should I do when a “Ribbon Missing” or “Ribbon Read/Write Error” message occurs?

A: Please try another ribbon cartridge to ensure what the problem is (To confirm it is a ‘ribbon cartridge detecting problem’ or ‘printer’s detecting problem’.) Call HiTi service center for further assistance if it is a ‘printer’s detecting problem’. Please use an eraser to clean the chip that is attached to the ribbon cartridge if it is a ‘ribbon cartridge problem’.



Q4. What should I do when a “UNSUPPORTED RIBBON” message occurs?

A: Please make sure the ribbon is bought from HiTi authorized distributor or dealer. Note that there are several different kinds of ribbon that are suitable for different environment/countries, and they are not compatible to each printer.

Q5. What should I do when a “Ribbon Out” message occurs before ribbon run out actually?

A: Please check the ribbon; make sure it is wound to the correct position.



Please make sure the ribbon was not torn off. Please use any cellular tape to reattach the ribbon back to its original position if ribbon is broken.



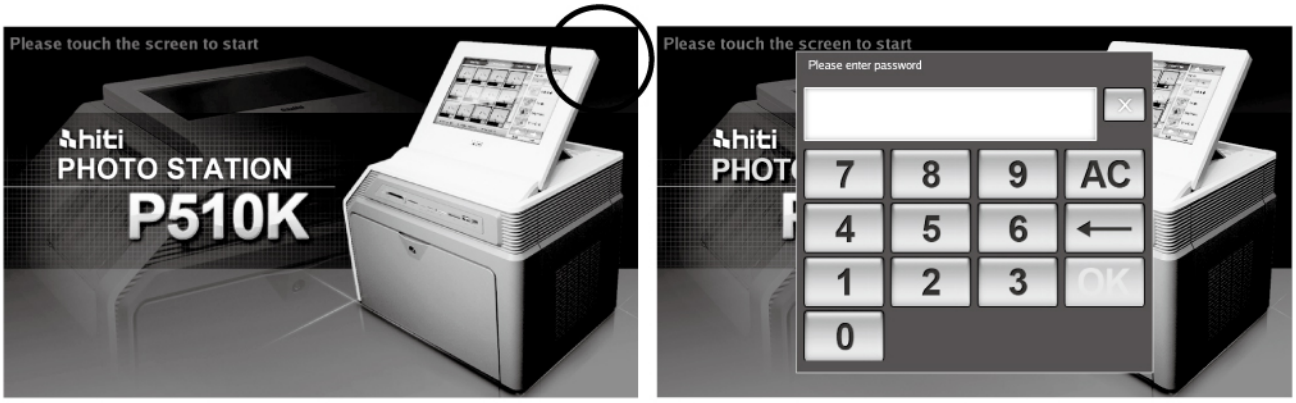
Q6. What should I do when a “Paper Mismatch” message occurs?

A: Please make sure the ribbon cartridge you are using matches the type of paper roll. The ribbon cartridge and paper roll come in a set. The 6x4 and 6x9 ribbon cartridges can be used with the 6 inches paper roll, but the 5x7 ribbon cartridge can only work with 5 inches paper roll.

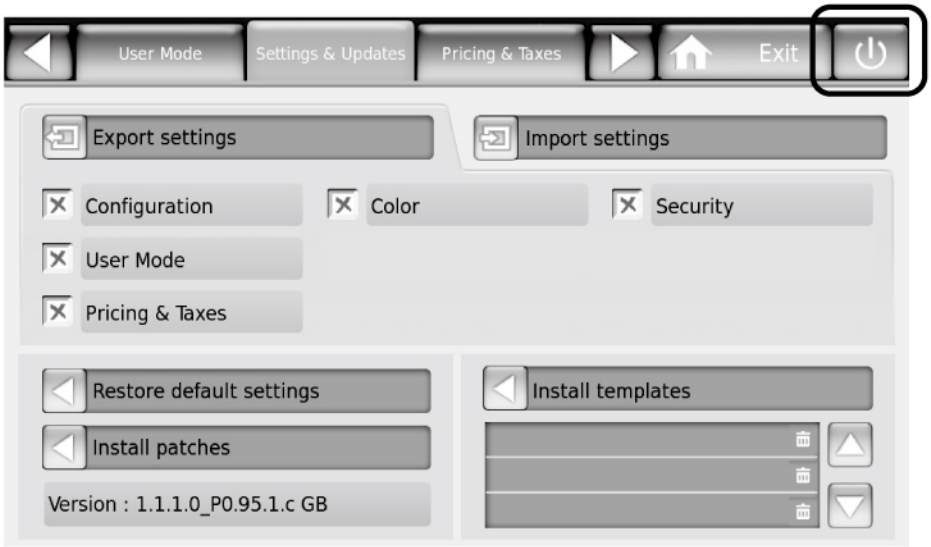
Q7. How do I shut down the P510K?

A: Please always shut down the P510K by the following procedure. Incorrect operation would damage operating system or storage device

Enter the maintenance mode by double tip of right corner and enter the default password : 1234.



Shut down the printer by pressing button.



Q8. Can I remove memory card during printing?

A: Please do not remove the memory card during printing or reading. Data would lose during the process if card is removed.

Q9. What to do if the touch screen is not sensitive?

A: Please calibrate the touch screen again as to the following.

Tip the right corner of the touch screen, and enter the password: 1234 to enter the maintenance mode.





Execute ‘Touch screen adjustment’ function at ‘Configuration’ page then following its instruction to adjust touch screen.

